managing agent/landlord.

may block access.

Contamination

- Bins which contain incorrect items will not be collected.
- Instead the crew will place a sticker on the bin to inform residents
- managing agent/ landlord, as it is their responsibility to arrange for the bins to be emptied should contamination occur.

FLATS your waste and recycling service 2019-20

Leaving large items such as mattresses, in communal bin stores is fly-tipping. If you have large items (some restrictions apply) you can request a bulky item collection online by searching 'bulky waste' on our website or phone Urbaser on **0800 328 6023**. This is a chargeable service.

Bulky Waste Collections Household Waste Recycle Centres (HWRCs)

Otherwise known as the tip/dump, many items can be brought here free of charge including electrical items. Nearest HWRCs are in Letchworth, Royston and Stevenage. Check opening days, times and acceptable materials by following the link on our 'recycling centres' webpage.

Green recycling bin

Rinse and squash items for more room. Place items in the bin looseno plastic bags.

Plastic bottles. pots, tubs and trays

Recycle RIGHT

Glass oottles and iars only

Cardboard and brown paper



Cans, tins and aerosols Aluminium foil





No thank you Plastic bags

- Cling film and film lids Sweet wrappers and crisp packets
 - Electrical items
 - Textiles
 - White paper
 - Polystyrene



Brown food waste bin

No liquids please.



Please only use bags with the seedling symbol to line your food caddies.



Some flats will have slightly different

bins to those pictured.

Check labels on the bins if unsure.



No thank you

- Cardboard Pet faeces Soil
- Plant pots
 General rubbish

Black waste bin

General waste

Disposable

nappies



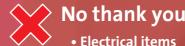


wrap









- Electrical items
- Anything that could be reused or recycled

Food waste is collected

weekly. Your mixed recycling bins and paper bins are collected fortnightly.

Bins are collected from your bin store or a location agreed with your

All items must be contained within the bins. Please do not leave side waste or recycling as this will not be collected and

- of the incorrect items.
- Please contact your



No thank you

Wrapping paper

Brown paper or cardboard

Plastic wrapping from/on junk mail