



Medical Alert

In a **medical emergency** please

**Phone UK
01462 420600**

REVERSE CHARGE CALLS ACCEPTED

Important

In an emergency you can phone our Emergency Information Centre on the above number 24-hours-a-day to obtain further personal and medical data on our member



CONTACT DETAILS

North Hertfordshire District Council:

North Hertfordshire District Council
Council Offices
Gernon Road
Letchworth Garden City
Hertfordshire
SG6 3JF

Careline:

North Hertfordshire Careline Centre
55 Harkness Court
Franklin Gardens
Hitchin
Hertfordshire
SG4 0BS

Tel: 01462 454609

Fax: 01462 459005

Minicom: (01462) 440372

E-mail: careline@north-herts.gov.uk

Website: www.care-line.co.uk



**Careline...
You're Never Alone**

NORTH HERTFORDSHIRE
DISTRICT COUNCIL



A guide to your **Careline**

**Medical
Alert** Card &

Keyfinder
Key Fob



NHDC Medical Alert Card

In an emergency situation, you may not be able to speak and give vital information to help alert others concerning your health. Medical providers must sometimes treat accident victims without having any basic medical information about the individual or any way to contact someone who could provide crucial information.

An NHDC Medical Alert Card

will prove to be invaluable in providing treatment by attending medics or other medical personnel. Information about yourself is recorded on our secure emergency control system; A.L.E.X.

Medical personnel can contact NHDC Careline to ascertain medical information, and operators can contact next of kin to inform them of your condition and whereabouts.



Careline...
You're Never Alone

NHDC Keyfinder

NHDC Keyfinder offers peace of mind and security for your keys.

Everyone has a set of keys and losing your keys can be very stressful. Also changing locks and replacing keys is so time consuming and can be very expensive.

NHDC Keyfinder offers a simple but effective way of relocating you to your lost keys without disclosure of your confidential personal or business information.

Once you have received your NHDC Keyfinder key rings, and have been registered on A.L.E.X with its unique id number, your keys are safe.

Should someone find your keys, they can call Careline to report their location. We then call you with the finder's details to discuss the most convenient method of collection of your keys. This is a simple solution and we do not disclose your personal or business contact information.

To set-up your details

please contact NHDC Careline on

01462 454609

and a member of our team will be happy to assist you.



DONT FORGET... To set-up your details please contact NHDC Careline on 01462 454609