



Consultation Overview	
Name of Consultation exercise	Citizens Panel 2 Consultation Exercise
Description including purpose of the consultation	Questionnaire sent out to all 820 members of the NHDC Consultation database. Questionnaire includes questions on customer care, closed-circuit television, waste & recycling, the Strategic Objectives and the Sustainable Community Strategy.
What are the dates of the consultation?	Mid November to end of December 2007
Who is being consulted?	A representative sample of residents from across the district.
What areas are being consulted?	District Wide
When will the results of the consultation be available?	Key findings and subsequent action plan will be available from March 2008. Panel members will receive a feedback newsletter detailing the key findings and there will be a feature in Outlook Magazine in early 2008.
Contact for the consultation exercise	Ashley Hawkins, Consultation Officer, 01462 474520
Link to Strategic Objectives / Corporate Plan	Satisfied Communities Strategic Objective- <i>ensuring that we listen to our citizens and deliver high quality, value for money customer focused services..</i>

