



North Hertfordshire
H O M E S



The North Hertfordshire Housing Partnership

Common Housing Allocation Scheme

January 2009

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1. INTRODUCTION

North Hertfordshire District Council, North Hertfordshire Homes and Howard Cottage Housing Association have established the North Hertfordshire Housing Partnership (NHHP) to work jointly to assist households with a housing need to secure accommodation. Members of the Partnership have administered their own allocation schemes under a Common Housing Register for a number of years. As a result, applicants to the Common Housing Register were considered and assessed under three different schemes.

To improve transparency and efficiency, the Partnership has co-operated to deliver a Common Housing Allocation Scheme. This scheme has been adopted following consultation with all Registered Social Landlords (RSLs) operating in the district, members of the public and relevant statutory and voluntary agencies.

Summary and full versions of the Common Housing Allocation Scheme are published on the websites of members of the NHHP and a copy will be provided free of charge to anyone requesting it.

Following extensive consultation, the NHHP have introduced a Choice Based Lettings (CBL) scheme, Home4U. CBL is a system of allocating properties that gives applicants more choice about where they want to live. Under CBL, available properties are advertised and applicants select which properties they wish to be considered for and express an interest in the property. This is known as a 'bid'. Support with making bids is available to anyone in need of it.

In preparing this scheme the NHHP have had regard for legislation and statutory guidance, including :

- The Housing Act 1996;
- The Homelessness Act 2002;
- The Allocation of Accommodation Code of Guidance for Local Housing Authorities 2002;
- Allocations of Accommodation: Choice Based Lettings Code of Guidance for Local Housing Authorities 2008;
- Equalities Legislation;
- The Human Rights Act 1998;
- The Freedom of information Act 2000; and
- The Data Protection Act 1998.

2. EQUAL OPPORTUNITIES

The Partnership endeavours to meet the diverse needs of the community without bias. The Common Housing Allocation Scheme will be monitored to ensure that no groups are unfairly disadvantaged by the operation of the scheme. Should such monitoring expose

inconsistencies in outcomes for any group(s), the Partnership will take steps to eliminate any disadvantage experienced by the group(s) concerned.

3. SOCIAL HOUSING STOCK IN NORTH HERTS

There are over 9,000 general needs properties for rent (See Annex A) and over 30 sheltered housing projects(See Annex B) spread throughout the district.

4. LETTING NOT COVERED BY THE SCHEME

Some lettings are excluded from the terms of this scheme; these include:

- Offers of assured tenancies of their current homes to introductory tenants of North Hertfordshire Homes and Howard Cottage Housing Association;
- Offers of tenancies which are not assured tenancies by virtue of Paragraphs 2, 3, 4, 4A, 5, 6, 7, or 10 of Schedule 1 of the Housing Act 1985, as amended;
- Offers made to assured or introductory tenants of North Hertfordshire Homes or Howard Cottage Housing Association at the instigation of the NHHP, rather than in response to an application from them: for example, to tenants being decanted on a temporary basis, or to under-occupying successors;
- Transfers of NHH or HCHA tenants that are made for housing management purposes;
- Offers to displaced residential owners under the Land Compensation Act 1973;
- Transfers of tenancies made by Court Order under the Matrimonial Causes Act 1973 or other family legislation;
- Assignments of, and successions to, North Hertfordshire Homes or Howard Cottage Housing Association Tenancies;
- Where a tenant dies and there is no other person who has succession rights, the NHHP has the discretion to grant a tenancy either in the same home or a suitable alternative to a household member who has been living with the deceased tenant for at least one year; and/or been a carer for the tenant; or has accepted responsibility for the deceased tenant's dependants;
- Mutual exchanges of RSL tenancies;
- Offers of tenancies made under reciprocal arrangements with other local housing authorities or RSLs;
- Lettings to properties leased by North Hertfordshire Homes or Howard Cottage Housing Association to providers of supported accommodation;
- Lettings to extra-care sheltered housing;
- Lettings of temporary accommodation to statutory homeless households; and
- Lettings made to households under the witness mobility scheme

5. MAKING AN APPLICATION

Access to the Common Housing Register is via an application form. The form can be requested from any of the partners or completed online at www.home4u.org.uk . Applicants will be notified in writing of the preference that they have been awarded on the register.

All applications for social rented housing will be considered provided the applicant is eligible (See paragraphs 5.4 and 5.5) and over 16 years of age.

Married applicants, those in civil or common law partnerships and couples who wish to live together but are not already doing so are encouraged to make a joint application.

When completing an application to the Common Housing Register, applicants should include members of their household that they wish to be accommodated with them. Members of the household may include:

- Anyone who normally resides with the applicant as a member of their family;
- Anyone who is a member of the applicant's family who does not normally reside with them but could reasonably be expected to do so;
- Someone normally residing with the applicant but not as a member of their family, for instance, a carer, friend or lodger;
- Anyone who does not normally reside with the applicant and is not a member of their family but could reasonably be expected to live with them.

Once an application has been received and all supporting evidence assessed, applicants will be notified of the preference they have been awarded and provided with guidance on participating in the choice based lettings scheme Home4U.

Should an applicant consider that their housing circumstances have not been taken fully into account they can request a review of the facts of their case (See paragraph 13.).

5.1 Advice and Assistance in making an application

Advice and assistance with making an application is available free of charge to anyone in the district who has difficulty with making an application. Applicants requiring assistance should contact the partner to which they make their application.

5.2 Translation

This document will be made available in other languages upon request. We can also arrange a translation service for applicants who visit our offices in person. Applicants requiring this service should contact the partner to which they make their application.

5.3 Transcription

This document can be transcribed to Braille and audiotape and converted to large print. Applicants requiring this service should contact the partner to which they make their application.

5.4 Eligibility

All applicants will be assessed for eligibility both at the point of application and at the point of allocation.

Applicants are ineligible for an allocation of accommodation under the following circumstances:

- The applicant(s) is a person from abroad and subject to immigration control with the exception of those persons prescribed by the Secretary of State as subject to immigration control but nonetheless eligible for an allocation (See Annex C)
- The applicant(s) is a person from abroad who is not subject to immigration control who is not habitually resident in the Common Travel Area (See Annex C)
- The North Hertfordshire Housing Partnership is satisfied that the applicant(s) is unsuitable to be a tenant due to unacceptable behaviour (See paragraph 5.5)

There are no restrictions to including a person subject to immigration control as part of the household of an eligible applicant.

Those subject to immigration control are not restricted from accessing Low-Cost Home Ownership schemes such as Open Market Homebuy provided that they are unable to afford suitable accommodation on the open market and can secure a mortgage. Applicants who are ineligible for social rented housing who wish to be considered for such schemes should complete an application form and select the Low Cost Home Ownership option.

With the exception of those wishing to access low-cost home ownership, applicants found to be ineligible for an allocation of social housing due to their immigration status will not be accepted onto the Common Housing Register. They will be notified of the decision and the reasons for it in writing. The applicant has a right to request a review of such a decision (See paragraph 13).

5.5 Unacceptable behaviour

The Partnership may find an applicant ineligible for an allocation of accommodation or award them no preference on the Common Housing Register as a result of the unacceptable behaviour of the applicant or a member of their household. Applicants found to be ineligible for an allocation at the point of applying, will be denied access to the Common Housing Register.

Examples of unacceptable behaviour include:

- Anti-social behaviour;
- Failure to pay rent or other charges; and
- Non-compliance with tenancy obligations

The Partnership will only make this decision after having taken into account the circumstances of the applicant and having satisfied themselves that, should the applicant have been a secure tenant of the housing authority at the time, the authority would have been entitled to obtain an outright possession order under section 84 of the Housing Act 1985 under any Ground other than Ground 8.

An applicant found to be ineligible for an allocation on the ground of unacceptable behaviour will be notified of the decision, and the reasons for it, in writing. The applicant may request a review of the decision to treat him or her as ineligible because of unacceptable behaviour (See paragraph 13).

The Partnership will consider a fresh application to the Common Housing Register from any applicant refused access to the Common Housing Register on grounds of unacceptable behaviour if a considerable amount of time has passed and there has been no further unacceptable behaviour and/or the applicant provides evidence of a change in circumstances. Examples of such a change include:

- Positive engagement with a recognised support agency;
- Demonstrating a commitment to clearing housing debts;
- A change in household composition such that the perpetrator of the unacceptable behaviour is no longer a member of the household.

5.6 Eligible applicants with housing debts

Eligible applicants with housing debts owing to a social landlord which are not serious enough to warrant exclusion from the Common Housing Register, may be relegated to Band D. Such applicants will be required to enter into an agreement to make regular, affordable contributions towards clearing the debt.

Applicants will be advised on support and advice services available to them to assist with debt problems

Housing debts include:

- Current or former tenant/licensee rent/charge arrears in respect of a dwelling;
- Mesne profits owed by tolerated trespassers;
- Court costs in respect of possession proceedings, anti-social behaviour or any other proceedings relating to the applicant's occupation of his/her home or former home;
- Charges for repair of damage to a dwelling that occupier is liable for.

The decision to reduce an applicant's preference will only be made after having taken into consideration:

- The circumstances under which the debt arose;
- Any efforts the applicant is making to reduce the debt;
- The age of the debt;
- The household's housing need.

Applicants will either be relegated for 6 months after which they will be reinstated into their correct band (if they have made regular repayments during the relegation period); or, until the debt is cleared, whichever is the sooner. Once reinstated into their correct band applicants will be expected to continue to make regular payments until the debt is cleared. If repayments on a debt cease, the applicant may be relegated to band D for a further 6 month period.

Applicants who are relegated to band D due to housing debts will be informed of the decision and the reasons for it in writing. Such applicants have a right to request a review of the decision (See paragraph 13)

5.7 Eligible applicants involved in anti-social behaviour

Applicants whose household includes a person or persons that have been involved in anti-social behaviour, or other behaviour that affects their suitability to be a tenant, which is not severe enough to warrant exclusion from the Common Housing Register, may be relegated to band D. The applicant and members of his/her household may be required to undertake to engage with support and advice agencies.

Such action will not be taken without clear evidence of the behaviour in question such as enforcement action, e.g. commencement of legal action or a criminal conviction.

The situation will be reviewed after six months or upon a material change of circumstances, whichever is the sooner. Provided that the applicant and/or members of his/her household have engaged the

agencies they were required to and no further anti-social behaviour has occurred, the applicant will be reinstated to their correct band. If any further incidents of anti-social behaviour occur the applicant may be relegated to band D for a further 6 months.

Applicants who are relegated to band D due to their behaviour will be informed of the decision and the reasons for it in writing. Such applicants have a right to request a review of the decision (See paragraph 13)

5.8 Applicants aged 16 and 17 years

A guarantor may be required by social landlords when offering a tenancy to a person under the age of 18. Where a tenancy is to be offered by a member of the NHHP and there is no guarantor available to the applicant, senior officers of the Partnership will make a decision on whether an allocation can be made without a guarantor.

5.9 Owner occupiers

Owner-occupiers accepted onto the Common Housing Register are required to take all reasonable steps to complete the sale of their property before taking up a social housing tenancy. Where the NHHP is satisfied that, despite making all reasonable efforts, this has not been possible, the applicant will be required to undertake to bring their interest in the property to an end as soon as possible after being granted a tenancy and to keep the NHHP informed on their progress in doing so.

Where a tenancy is granted to an owner occupier it will be an assured shorthold tenancy. The tenancy may be brought to an end if the applicant does not take reasonable steps to sell their property. Once the Partnership is satisfied that the applicant no longer has an interest in the property the tenancy will be converted to an assured tenancy.

5.10 Holders of Assured or Secure Tenancies

Applicants with assured or secure tenancies will be required to bring their tenancy to an end to enable them to take up any tenancy. Such applicants should take advice before bringing their current tenancy to an end to ensure that they do not worsen their circumstances. Housing Advice is available from the Council free of charge.

5.11 Homeless Households

The Council has a duty to make inquiries into the circumstances of applicants who are homeless or threatened with homelessness. The inquiries will ascertain whether the applicant is eligible for assistance and, if so, what duty is owed to them under homelessness legislation.

An applicant is homeless when they, together with other members of their household, do not have accommodation that:

- They have a legal right to occupy; or
- Is accessible and physically available to them; or
- It would be reasonable for them to continue to live in.

An applicant is threatened with homelessness when they are likely to become homeless within 28 days. Where an applicant is likely to become homeless but not within 28 days, they will be offered housing advice and assistance and awarded preference relevant to their housing need on the housing register.

Applications to the Common Housing Register, received by any of the partners, that indicate that the applicant is homeless or threatened with homelessness, will be treated as an approach for assistance under homelessness legislation. The Council will make inquiries into their homelessness and provide the applicant with a decision on their status under the legislation and fulfil any duty owed to them. These duties may include providing the applicant with:

- Housing Advice; and/or
- Assistance to enable the applicant to remain in their current accommodation; or
- Assistance to enable the applicant to secure alternative accommodation; or
- Accommodation.

The applicant will be placed on the Common Housing Register and awarded the level of preference appropriate to their homelessness status.

5.12 Agricultural Workers

Applications from displaced agricultural workers in tied accommodation will be referred to the Agricultural Dwelling House Advisory Committee (ADHAC) for a recommendation.

Should the ADHAC Tribunal be satisfied that the agricultural worker's accommodation is properly required by another employee, the applicant will be awarded priority for insecurity of tenure and any other housing need experienced by the household.

5.13 Applications from households in institutions

Applications from households that are, at the time of their application, in an institution, such as the Armed Forces, long term hospital, a rehabilitation unit or prison, can apply to the Common Housing Register. They will be deemed to have no housing need until they are within 3 months of leaving the institution. At this point they will be given preference for leaving an institution with no suitable

accommodation to return to and any other housing need they are eligible to receive preference for. Applicants with no housing need will be awarded waiting time points which are retained when their circumstances change.

5.14 Changes in circumstances

Applicants must inform the partner to which they made their application in writing of any changes to the information provided in their original application. A change in circumstances may affect the applicant's entitlement to preference and/or the type and size of property they will be considered for. Following notification of a change in circumstances, the applicant will be provided with written confirmation of their entitlement under the scheme whether or not it has changed.

5.15 Intentional worsening of housing circumstances

Should an applicant perform a deliberate action or inaction that results in a worsening of their housing circumstances, they will not gain preference on the Common Housing Register. The household will be placed in the band that they would have qualified for should they not have worsened their housing circumstances. The situation will be reviewed after 12 months or upon a material change of circumstance within the household.

5.16 Withholding information/giving false information

It is an offence, under section 171 of the Housing Act 1996, for a person to knowingly make a statement which is false, or withhold information which is relevant to their application.

The Partnership may prosecute an applicant who commits such an offence or, seek possession of any tenancy that has been granted as a result of a false statement by the tenant or anyone acting at the tenant's instigation or with his knowledge.

5.17 Home visits

An officer of the NHHP may visit an applicant in their home, prior or subsequent to authorising them for an offer of accommodation, to check that their housing circumstances are as set out in their application.

Applicants are required to give officers access to all parts of their home.

5.18 Right to access information

On request, applicants will be provided with information on;

- The preference awarded to them under the Common Housing Allocation Scheme; and
- Whether accommodation is likely to be made available to them and, if so, the length of time it is likely to be before such accommodation becomes available; and
- Any facts that are likely to be or have been taken into account by the Partnership in deciding on the eligibility of an applicant, the preference awarded to them and whether to allocate a property to them.

Under the terms of the Data Protection Act, applicants can make a written request for personal information held either on computer or manual files that does not identify any other person that has not consented to the disclosure. A reasonable fee may be charged for this service.

6. CHOICE BASED LETTINGS – HOME4U

The NHHP launched its Choice Based Lettings Scheme (CBL), Home4U, in July 2009. Under the scheme, when a property becomes available it is advertised through the following media:

- The Home4U website; and
- Free sheets delivered to key sites in the district;

The advertisement for the property will include:

- The location of the property;
- Physical characteristics of the property such as type, number of bedrooms and floor level;
- The weekly/monthly rent and any service charges applicable;
- Eligibility criteria;
- Restrictions on households to whom an offer will be made;
- Details of any adaptations;
- A photograph of the property.

Applicants are invited to 'bid' for properties that they are interested in. The deadline for making a bid will be included in the advertisement and bids received after that date will not be considered.

Bids made by an applicant's representative, (who may be an NHHP officer), will be accepted provided the NHHP has the written consent of the applicant.

Those who are eligible and meet the advertised criteria will be short listed and up to five bidders, with the highest preference on the Common Housing Register, will be invited to view the property.

Following the viewing, applicants will be required to confirm whether or not they want to be considered for the property. The property will be offered to the applicant with the highest preference on the register of those who wish to be considered. Should a situation arise where two or more interested applicants have equal preference, the applicant with the most needs points will be offered the property. If two or more applicants have the same needs point they offer will be made to the applicant who has been on the register the longest.

6.1 Support for potentially disadvantaged applicants

Choice based lettings requires applicants to actively participate in choosing their accommodation. Some applicants may find such participation more difficult than others. Assistance in making an application and with making bids will be provided, free of charge, to ensure that such applicants are not at a disadvantage.

The NHHP will identify which applicants may need assistance through information provided on the application form, contact with applicants and their representatives and the monitoring of bids.

Assistance will be provided at an appropriate level to the applicant's needs by NHHP officers and/or statutory and voluntary support and advice agencies. This may include bids being made on behalf of the applicant where the NHHP has the applicant's written permission to accept/make such bids.

The NHHP Choice Based Lettings Strategy for Meeting the Needs of Vulnerable People, available on the partners' websites and upon request, gives details of how the NHHP will work in partnership with support agencies to ensure that choice based lettings is accessible to all.

6.2 Guidance on Choice Based Lettings

User guidance on participating in the Home4U choice based lettings scheme will be provided to all applicants. The user guide is also published on the Home4U website www.home4u.org.uk

7. PROPERTIES SUBJECT TO RESTRICTED ELIGIBILITY CRITERIA

In some circumstances, eligibility criteria for a property will be restricted to households that meet specific criteria. Restrictions may apply to:

- Properties subject to a local lettings policy;
- Properties situated on rural exception sites; and
- Accessible properties suitable for people with a disability.

7.1 Local Lettings Policies

In some circumstances, properties may be reserved to fulfil an identified housing need. There may also be instances where there is a need to ensure a mixed, balanced and sustainable community. In these circumstances, the criteria of the local lettings policy will be detailed in the advertisement and only applicants who meet the criteria will be eligible to bid. Applicants who make a bid and meet the advertised criteria, will be short listed in order of the amount of preference that they have on the housing register. A maximum of five applicants, with the highest preference on the Common Housing Register, will be invited to view the property. Following the viewing, applicants will be required to confirm whether or not they want to be considered for the property. The property will be offered to the applicant with the highest preference on the register of those who wish to be considered.

Copies of local lettings policies in operation will be published on the landlords' websites.

7.2 Rural schemes

Where there are legal restrictions on letting properties in rural housing schemes these will be taken into account when making allocations. To meet the local connection criteria for such a scheme, applicants will need to demonstrate a local connection (See paragraph 18.1) with the Parish in which the scheme is located rather than the district. The criteria for rural schemes will be detailed in the advertisement and only applicants who meet the criteria will be eligible to bid. Applicants who make a bid and meet the advertised criteria, will be short listed. The bidders with the highest preference on the housing register will be invited to view the property. Following the viewing, applicants will be required to confirm whether or not they want to be considered for the property. The property will be offered to the applicant with the highest preference on the register of those who wish to be considered.

7.3 Accessible properties

Accessible properties will be categorised according to the level of access that they provide. When advertised, such properties will be labelled accordingly. Households that include a person with a need for an accessible property will be assessed and informed of category of accessibility deemed suitable for them. Eligibility to bid for an accessible property may be restricted to applicants with a need for the level of access it provides.

8. PROPERTY SIZE

The size, composition and any special requirements of the household will be taken into consideration when assessing the minimum sized property they can bid for.

Households will be eligible for a separate bedroom for each:

- Married or co-habiting couple;
- Lone parent;
- Adult aged 18 or over;
- Pair of children of the same sex with an age difference of 5 years or less between them;
- Unpaired child.

In properties with a self-contained dining room, the dining room may be counted as a bedroom where the size of the household deems it necessary.

Properties with more than three bedrooms are scarce and, households requiring larger properties may bid for properties that do not provide the above bedroom standards. In these circumstances, the property must provide a minimum of one bedroom for:

- Each co-habiting couple or lone parent;
- Each adult aged of 21 years or over;
- Each pair of children of the same sex aged 10 to 20 years;
- Each unpaired person aged 10 to 20 paired with a child under 10 of the same sex;
- Each pair of children under the age of 10 regardless of sex;
- Each unpaired child.

Exceptions to these standards may apply where there is a medical or welfare reason for a member of the household to have their own bedroom.

An unborn child will be taken into account for allocation purposes when the mother reaches her sixth month of pregnancy.

8.1 Sheltered accommodation

The majority of units in sheltered accommodation are self-contained one bedroom flats suitable for either couples or single applicants or studio flats which are only suitable for single person households.

9. PROPERTY TYPE

The type of property that an applicant is eligible to bid for is limited by the characteristics and composition of the household. Unless there are extenuating circumstances the following restrictions apply:

Property type	Available to
Studio flat	A single person household
Flat	All
Maisonette	All
Bungalow	A household that includes a person age 55 or over and/or with a medical recommendation for ground floor accommodation
Sheltered accommodation	A single person aged 55 or over or couple in which at least one partner aged 55 or over
House	A household with one or more resident children*
Adapted property	A household with a need for adaptations

* In the case of separated parents staying access will not normally be taken to amount to residence.

10. HOUSHOLDS WITH A NEED FOR AN ADAPTED /ACCESSIBLE PROPERTY

10.1 Accessible/adapted properties

When a property with adaptations becomes available, the landlord will make a decision on whether to leave the adaptations in place. The decision will be made after taking into consideration:

- The type of adaptations; and
- The age and condition of the adaptations; and
- The demand for such adaptations.

Eligibility may, in the first instance, be limited to households with a need for adaptations (See paragraph 7.3).

The eligibility criteria and a description of the adaptations will be included in the advertisement and bids will be short listed in the usual way (See paragraph 6.).

To ensure that the property is suitable or can be made suitable within a reasonable amount of time and at reasonable cost, applicants will be invited to view the property accompanied by an occupational

therapist. Should it not be possible to make the property suitable for the household the offer may be withdrawn. In these circumstances the applicant may request a review of the decision to withdraw the offer (See paragraph 13.).

10.2 Properties without adaptations

Households with a need for adaptations may bid for properties without adaptations. Bids will be short listed in the usual way (See paragraph 6.).

To ensure that the property can be made suitable within a reasonable amount of time and at reasonable cost, applicants with a need for adaptations will be invited to view the property accompanied by an occupational therapist. Should it not be possible to make the property suitable for the household the offer may be withdrawn. In these circumstances the applicant may request a review of the decision to withdraw the offer (See paragraph 13.).

Applicants with a need for adaptations who accept a property that requires adaptations to be carried out may be required to commence the tenancy before the adaptations have been made. The applicants will be provided with an estimate of the timescale for completing the adaptations. If this is unacceptable to the applicant, the offer will be withdrawn. In these circumstances the applicant may request a review of the decision to withdraw the offer (See paragraph 13.).

11. LANDLORDS

North Hertfordshire Homes and Howard Cottage Housing Association are the two social landlords with the most property in the North Herts. However, the Council has nomination rights to properties within the district owned by a number of other social landlords (See Annex D). Properties to which the Council has nomination rights will be let through the Choice Based Lettings Scheme according to the criteria of the Common Housing Allocation Scheme. Details of the landlord to which an advertised property belongs will be included in the description of the property.

Refusal of a Nominee by an RSL

RSLs may have eligibility criteria that differ from those of the Common Housing Allocation Scheme. In these circumstances, the RSL may refuse a nomination because the nominee does not meet their criteria. The RSL will be required to provide the Council with the reasons for any refusal of a nomination in writing and confirm that the refusal is within the terms of their published policies.

If the Council is satisfied that the applicant does not meet the eligibility criteria for the allocation, the nomination will be withdrawn.

12. PETS

Applicants are advised that there are some properties/schemes that do not allow pets. Applicants who wish to keep pets should not bid for such properties.

13. THE RIGHT TO REQUEST A REVIEW

Applicants have the right to request a review of the following decisions:

- Not to award the applicant any preference because of unacceptable behaviour; or
- That the applicant is ineligible for the Common Housing Register

Applicants may also request a review concerning the *facts* of their case which are likely to be, or have been, taken into account in considering whether to allocate accommodation. This includes decisions about:

- The type of property that the applicant will be considered for;
- The extent of the applicant's household to be considered for housing with him or her;
- The applicant's medical condition or other welfare needs;
- Other facts used to determine whether the applicant is entitled to a reasonable preference;
- Whether the applicant should receive additional preference on the grounds of high housing need; and
- Determining the applicant's priority including his or her financial resources, behaviour (or that of his or her family), and local connection.

Applicants should make their request for a review to the partner to which they made their application. A request for a review should be made within 21 days of receiving notification of the decision. An applicant or their representative should submit written representations in support of their review with their request. The review will be carried out by an officer who is senior to the officer who made the original decision and was not involved in making the decision. In conducting the review, all relevant matters will be taken into consideration and further enquiries will be made if necessary. The applicant will be notified of the decision and the reasons for it in writing within eight weeks of receipt of the request for a review. .

Full details of the review procedure will be made available on request.

If an applicant is not satisfied with the review decision they can make

a complaint to the Housing Ombudsman or the Local Government Ombudsman or challenge the decision in the County Court.

14. COMPLAINTS

Applicants with a complaint about the way their application has been administered should address their complaint to the partner to which they made their application. The procedures for making a complaint will be made available on request and are published on the partners' websites.

15. CONFIDENTIALITY

Any information provided by the applicant will not be divulged to others without the consent of the applicant. To enable the Partnership to make any necessary inquiries, the applicant will be asked to give their permission for information pertaining to their application to be shared when necessary. Information will only be shared in support of the application or to prevent or detect fraud.

16. REVIEW OF THE COMMON HOUSING REGISTER

The Common Housing Register will be reviewed periodically. Applicants will be contacted in writing and required to confirm that their circumstances have not changed and that they wish to remain on the Common Housing Register. Applicants who fail to respond to the review may have their application cancelled.

Where an application has been cancelled, the applicant has a right to request a review of the decision (See Paragraph 13).

17. HOUSING NEEDS

Applications from households with a housing need will receive reasonable preference under the Common Housing Allocation Scheme. Households will be deemed to have a housing need if they:

- Are homeless as defined in part VII of the Housing Act 1996 (See paragraph 5.11); or
- Are owed a statutory duty by any local housing authority because they are homeless or threatened with homelessness and in priority need; or
- Occupying unsanitary or overcrowded housing or otherwise living in unsatisfactory housing (See paragraph 17.1 to 17.1.9); or
- Need to move on medical or welfare grounds (See paragraph 17.2 to 17.2.7); or
- Would suffer hardship if they do not move (See paragraph 17.3).

17.1 Households occupying unsanitary or overcrowded housing or otherwise living in unsatisfactory housing

A household will be deemed to have a housing need due to occupying unsanitary or overcrowded housing or otherwise living in unsatisfactory housing in the following circumstances:

17.1.1 Living in accommodation that is in poor condition

Where the physical condition of a dwelling is such that the occupant(s) and/or visitors who make a necessary contribution towards the occupant's wellbeing, are at an unacceptable risk of accidents and/or ill health, preference will only be awarded where other remedies have been investigated and eliminated.

Owner occupiers and tenants with relevant repair obligations who have sufficient resources, including any financial assistance to which they may be entitled, to remedy the hazard(s) and choose not to do so will be deemed to have sufficient resources to meet their own housing need. Resources include funds that can affordably be secured through an equity release scheme or a loan. In these circumstances, should a child or other vulnerable person be at risk, Social Services will be notified and the Council may take enforcement action against the responsible person(s).

Where an applicant and members of his/her household are unable to occupy the dwelling for a period while remedial work is carried out and no alternative accommodation is available to them, the Council will provide them with housing advice and assistance and fulfil any other duty that may be owed to them under homelessness legislation.

Applicants with insufficient resources to remedy the hazard who must leave their accommodation permanently, will be awarded preference on the housing register.

17.1.2 Living in accommodation that is too big for the household

A household will be deemed to live in unsuitable housing if they are tenants of social rented housing within the district who are under-occupying either houses with two or more bedrooms and willing to move to a one-bedroom property or bungalow; or living in four or five bedroom houses or three bedroom properties with two reception rooms who are willing to move to a smaller property.

17.1.3 Living in accommodation that either does not have enough bedrooms or has bedrooms that are too small for the household

Households will be awarded preference on the Common Housing Register if their current housing does not have enough bedrooms (See paragraph 8) or the bedrooms are too small for the occupants.

Households will be evaluated on a 'best fit' basis, I.E. the assessment will take account of the amount and size of the bedrooms in the property and the composition of the household, not who is actually occupying each room.

Where a household has sufficient bedrooms but the rooms are small, they will be awarded preference on the Common Housing Register. In circumstances where a bedrooms is unacceptably small the household will be deemed to be lacking a bedroom.

The table below give details of how bedroom sizes are assessed:

Bedroom size	Occupant(s)	Lacking a bedroom	Too small	Adequate
Less than 48 sq ft	Any occupancy	✓		
48 to 50 sq ft	Child under 10		✓	
	Person over 10	✓		
50 to 70 sq ft	Child under 10			✓
	Person over 10		✓	
70 to 90 sq ft	Person over 10			✓
	Child under 10 sharing with one other person of any age		✓	
	Two people	✓		
90 to 110 sq ft	Child under 10 sharing with one other person of any age			✓
	Two people over 10		✓	
110 sq ft or over	Up to 2 people of any age			✓

Single person household in bedsits/studio flats

Single person households who have lived in a bed-sit or studio flat for three years within the district, as tenants, and wish to move to a one bedroom flat, will be awarded preference.

17.1.4 Living in supported accommodation and no longer has a need for the level of support provided.

17.1.5 Living in accommodation with children under the age of six that is above the ground floor and/or children under the age of 11 without access to a secure garden

17.1.6 Living in accommodation with limited security of tenure

Applicants will be deemed to have limited security of tenure where the NHHP is satisfied that they can legally be evicted without the need for a ground for possession being proved in court or where the nature of the applicant's occupancy excludes them from the terms of the Protection from Eviction Act 1977.

Examples of limited security of tenure are: -

- Assured Shorthold Tenancy;
- Non-secure tenancy;
- Licence;
- Sharing accommodation with a resident landlord;
- Sharing accommodation with a member of their family; and
- Unauthorised occupancy

17.1.7 Households sharing facilities with other households

This applies where the applicant and his household share facilities with others who are not included in their application.

17.1.8 Leaving an institution with no suitable accommodation to return to (See paragraph 5.13)

17.1.9 Living in an adapted property with no need for the adaptations

17.2 Households that need to move on medical or welfare grounds

A household will be deemed to have a housing need on medical or welfare grounds in the following circumstances:

17.2.1 The applicant or a member of their household has a medical condition or disability that is adversely affected by their current housing and this would be improved by moving to a different property.

An applicant who considers that he/she or a member of their household has a medical reason for moving should complete a self-assessment medical form. The NHHP's Medical Advisor will make a recommendation on the level of priority, if any, the application should receive. The medical advisor may also make a recommendation on the type and location of accommodation and any special aids or adaptations necessary. NHHP officers will take account of the recommendations of the Medical Advisor when making the decision on whether medical priority should be awarded.

Where applicable, medical priority may only be awarded on the understanding that the applicant will accept the type of property recommended.

Medical priority will be given in the following circumstances:

17.2.2 High medical priority

High medical priority will only be granted in circumstances whereby:

- The applicant or a member of their household has a permanent medical condition or disability that prevents them gaining access to their property or to basic facilities within the property or;
- The medical condition of the applicant or a member of his/her household may lead to danger to life and limb if they are not rehoused.

Such priority will only be awarded where other remedies such as a Disabled Facilities Grant have been investigated and eliminated.

17.2.3 Medium medical priority

Medium medical priority will be granted in circumstances whereby:

- The applicant or a member of his/her household has a medical condition that causes them serious difficulty in gaining access to their property or to basic facilities within their property or;
- The applicant's continued occupation of their current property is likely to cause a significant deterioration to their health or the health of a member of the household.

Such priority will only be awarded where other remedies such as a Disabled Facilities Grant have been investigated and eliminated.

17.2.4 Low medical priority

Low medical priority will be awarded in circumstances whereby:

- The applicant or a member of his/her household has a medical condition that diminishes their ability to gain access to their property or to basic facilities within their property; or
- The applicant's continued occupation of their current property is likely to cause deterioration to their health or the health of a member of their household.

Such priority will only be awarded where other remedies such as the Disabled Facilities Grant have been investigated and eliminated.

17.2.5 The applicant or a member of his or her household need to move to give or receive care

In these circumstance, the applicant will be awarded preference in line with the medical priority awarded to the person in need care.

Applicants who need to move to be close to a hospital or other essential service are included in this category.

17.2.6 The applicant is vulnerable and cannot be expected to find their own accommodation.

Preference is awarded to applicants with a housing need who are vulnerable through no fault of their own and cannot be expected to find their own accommodation because they do not have the skills and ability to find and keep a home without help. Such preference will not be awarded if there is another person in the household who could be expected to find accommodation on the vulnerable persons behalf. Nor will it be awarded if the vulnerability has secured the applicant preference for another reason e.g. the applicant has been awarded medical preference or they have been awarded priority need status when making a homelessness application because of the vulnerability.

Examples of applicants that may be deemed to be vulnerable include:

- Care leavers;
- People with learning difficulties;
- People with mental health problems;
- People with behavioural difficulties;
- People whose ability to fend for themselves is restricted for other reasons.

17.2.7 The household included an applicant aged over 55 and requires sheltered housing

Sheltered housing is available to single applicants aged over 55 or couples in which one of the applicants is over the age of 55. To be eligible the applicant may need to have a support need that can be met in sheltered housing.

17.3 Households that would suffer hardship if they do not move

Households will be included in this category if:

- They need to move to take up education or employment and they would suffer significant hardship if they do not do so;
- They need to move to recover from the effects of violence, harassment or abuse;
- There are other reasons why they would suffer significant hardship if they do not move.

18. PREFERENCE

Applicants accepted on the Common Housing Register will be assessed and awarded preference according to housing need and

placed in the appropriate preference band. There are 5 preference bands:

- Band A – Additional Preference.
- Band B – High Preference.
- Band C – Moderate Preference
- Band D – Low Preference
- Band E – No Preference

Applicants will be placed in the highest band that their housing need qualifies them for.

Applicants will be notified in writing of the preference they are awarded. Where an applicant is not awarded any preference, they will be notified of the reasons for this decision.

18.1 Local Connection

Applicants with a local connection will be given preference for bands A, B and C. An applicant will be deemed to have a local connection if s/he:

- Has been resident, by choice, in the district for 6 out of the last 12 months; or
- Has been resident, by choice, in the district for 3 out of the last 5 years; or
- Is a current or former member of the armed forces and has been resident in armed service accommodation in the district for 6 out of the last 12 months or 3 out of the last 5 years; or
-
- Has an immediate family member, (this would normally be their mother, father, brother, sister, or adult child), resident in the district. Their residency must be by choice and have been so for a minimum of 5 years; or
- Has permanent employment in the district; or
- Is a former asylum seeker who has occupied accommodation provided by NASS in the district; or
- Has another special reason why they need to live in the district.

An applicant that is in an institution will be deemed to have a local connection if they satisfied the above criteria prior to entering the institution or have no local connection to any other local housing authority area.

18.2 Applicants with sufficient financial resources to purchase accommodation that meets their housing need.

Applicants who can meet their own housing need by buying a suitable property on the open market, will have the preference they receive reduced. Resources include affordable loans, equity and capital.

18.3 Discretionary awards of preference

The Common Housing Allocation Scheme cannot cover every eventuality. In special cases with exceptional needs, senior officers of the NHHP have a discretionary power to award additional preference and approve offers of housing, after having taking into consideration all factors relevant to the housing and social needs of the household.

19. BANDING CRITERIA

19.1 Band A - Additional Preference

Additional preference will be awarded where applicants or a member of their household:

- Has been awarded high medical priority because of an high need to move due to a permanent medical condition or a disability and other remedies such as the Disabled Facilities Grant have been investigated and eliminated;
- Has an urgent need to move to provide care to a person who has a high medical priority because of a permanent medical condition or a disability or such a person needs to move to receive care and other remedies have been investigated and eliminated;
- Is under-occupying social rented housing in the district of a type for which there is a high demand;
- A senior officer of the NHHP has decided that a household has cumulative housing needs so great as to necessitate an urgent move;
- Is a tenant of NHH or HCHA and is being permanently decanted from their home. In these circumstances, preference will be awarded for a limited period after which the NHHP will make a direct offer (See paragraph 22.2).

19.2 Band B – High Preference

High preference will be awarded where:

- A Household has been accepted as homeless and in priority need and is owed the full housing duty by North Hertfordshire District Council, unless they are placed in temporary accommodation which is designated for a special needs client group;

- The applicant needs to move and is vulnerable and cannot be expected to find their own accommodation and there is no other person in the household who could be expected to do so on their behalf;
- A member of the household has been awarded medium medical priority;
- There is a need to move to provide care to a person who has a medium medical priority because of a permanent medical condition or a disability or such a person needs to move to receive care and other remedies have been investigated and eliminated
- The applicant is in supported accommodation within the district and is ready to move into general needs housing;
- The applicant has been accepted as homeless and in priority need and is owed the full housing duty by North Hertfordshire District Council and was placed in supported accommodation outside the district, in discharge of duties owed to them under homelessness legislation, and is ready to move into general needs housing;
- Households living in accommodation that is in such poor condition that it poses an unacceptable risk of accidents and/or ill health;
- Households that include a dependent child or a vulnerable adult that require another bedroom according to the terms of the Common Housing Allocation Scheme;
- Households with dependent children or a vulnerable adult sharing facilities with another household;
- The household is in social rented housing that has adaptations which are not needed by the household.

19.3 Band C – Moderate Preference

Moderate preference will be awarded where:

- A household with no dependent children or vulnerable adults is sharing facilities with another household;
- The household has been accepted as homeless but not in priority need by North Hertfordshire District Council;
- The household has been accepted as homeless and in priority need but intentionally so by North Hertfordshire District Council;
- The applicant has been accepted as unintentionally homeless and in priority need and placed in supported accommodation by North Hertfordshire District Council. In these circumstances the applicant will not be awarded any additional needs points until they are ready to move into general needs housing;
- A household that has been accepted as homeless or threatened with homelessness and in priority need by any local housing authority other than North Hertfordshire District Council;
- The applicant or a member of his or her household has been awarded low medical priority;

- There is a need to move to provide care to a person who has a low medical priority because of a permanent medical condition or a disability or such a person needs to move to receive care and other remedies have been investigated and eliminated;
- The household does not include children or vulnerable adults and they require another bedroom under the terms of the Common Housing Allocation Scheme;
- The household is occupying a property in which a bedroom is too small;
- Single person households who have lived in a bed-sit or studio flat for three years within the district, as tenants, and wish to move to a one bedroom flat
- Couples living in a bed-sit or studio flat;
- Children under the age of 6 or pregnant women are living in flats above the ground floor;
- Children under the age of 11 who do not have access to a secure garden;
- There is a need to move to avoid hardship;
- Households are in accommodation with limited security of tenure;
- Applicants are within three months of leaving an institution that have no suitable accommodation to return to;
- Applicants are over 55 years of age with a support need and require sheltered accommodation.

19.4 Band D – Low Preference

Low preference will be awarded to households that have any of the housing needs in bands A, B and C who:

- Do not have a local connection with the district; and/or
- Have sufficient resources to buy a property suitable for their household on the open market; or
- Are owner-occupiers or tenants with relevant repair obligations who have sufficient resources to bring their current accommodation up to a reasonable standard; or
- Eligible applicants with housing debts owing to a social landlord; or
- Eligible applicants whose household includes a person or persons involved in anti-social behaviour or other behaviour that makes them unsuitable to be a tenant

19.5 Band E – No Preference

No preference will be awarded to households that have do not have a housing need.

20. CUMULATIVE NEED

To ensure that the cumulative housing need of applicants is taken into account, applicants who have more than one housing need will be awarded additional needs points. Needs points will be awarded as follows:

- 10 points for housing needs awarded urgent preference (Band A)
- 6 points for housing needs awarded high preference (Band B)
- 3 points for housing needs awarded moderate preference (Band C)

Needs points will be awarded for every additional housing need. For example a household in band B because they require an extra bedroom will receive an additional 6 points if they require two extra bedrooms. The household would attract another 3 points if they have a tenancy with limited security (band C).

21. WAITING TIME

Households will be awarded one point for every month that they spend on the Common Housing Register.

22. OFFERS OF ACCOMMODATION

Available properties will be advertised and applicants invited to 'bid' for the property of their choice (See paragraph 6.). Bidders will be short listed in order of the amount of preference that they have on the housing register. A maximum of five applicants, with the highest preference on the Common Housing Register will be invited to view the property. Following the viewing, applicants will be required to confirm whether or not they want to be considered for the property. Of those who wish to be considered, the property will be offered to the applicant with the highest preference on the register.

Applicants who have been offered a property will not be considered for other properties until they have made a decision on the offer. Should an applicant be at the top of more than one shortlist, they will be required to make a decision on which property they prefer.

The applicant will have a limited time period to notify the NHHP of whether they will accept an offer. Vulnerable households may be permitted a longer period to decide whether or not to accept a property to allow them time to liaise with support and advice agencies. In these circumstances, the amount of time that the applicant will be given will be made on a case by case basis.

If the applicant refuses the offer or fails to respond within the given time, the property will be offered to the applicant with the next highest

preference on the Common Housing Register. This process will be followed until the property is successfully allocated.

An exception to this process will apply where:

- The allocation is deemed unsuitable because the applicant or a member of their household poses a risk to themselves, individuals or other members of the community which, cannot safely be managed in the available property;
- The applicant is 16 or 17 years of age and has no guarantor (see Paragraph 5.8);
- The applicant has been assessed as ineligible for an allocation (see Paragraphs 5.4 and 5.5);
- The eligibility criteria for the property is restricted and the applicant does not meet the criteria (see Paragraphs 7. to 7.3);
- The property is subject to an agreement under Section 106 of the Town and Country Planning Act 1990 and the applicant does not meet the criteria set out in the agreement;
- The applicant is in supported accommodation and not considered ready to move to general needs accommodation by his/her support provider; or
- There is another special reason why a particular property cannot be offered to the bidder with the highest preference.

In these circumstances, the applicant may be by-passed for an allocation. Where a decision is made to by-pass an applicant for an offer of accommodation due to any of the reasons listed above, the applicant will be notified of the decision and the reasons for it in writing. The applicant may request a review of such a decision.

22.1 Homeless households

Homeless households accepted by NHDC as owed a duty to accommodate under section 193 of the Housing Act 1996, may be made a direct offer of accommodation. Such offers will only be considered after six months has passed since the section 193 duty was accepted. An exception to this will apply to homeless households placed in supported accommodation by NHDC. These applicants will be considered for a direct let six months after they have been assessed as ready to move to general needs housing.

22.2 Direct offers

In making a decision on whether to make a direct offer the individual circumstances of the household, their housing needs and the reason why no successful bid has been made, will be taken into consideration.

When making a direct offer, bids for suitable properties will be made on behalf of the applicant by an officer of the NHHP. Applicants will retain the right to make their own bids. Where a bid, whether made

by the applicant or the NHHP, is successful the property will be offered to the household.

Direct offers made to statutory homeless households will be final offers. In these circumstances, should the offer be refused, the household may be required to leave any temporary accommodation that they are occupying in discharge of the Council's duty under part VII of the Housing Act 1996.

22.3 Withdrawing offers of accommodation

The NHHP reserves the right to withdraw an offer of accommodation if there has been a change in the circumstances of the applicant which have not been notified to the partnership and such changes result in a reduction in the applicant's preference such that the offer is no longer applicable.

22.4 Feedback on lettings

To assist applicants to make informed choices on future bids, details of the banding and points levels of the applicants to whom successful lettings are made will be published by the NHHP.

23. SUPPORT WITH SUSTAINING A TENANCY

The NHHP will ensure that vulnerable households are provided with the support they need to sustain their tenancy. Such support may be provided by the NHHP, North Hertfordshire Homes Floating Support Service and/or dedicated support agencies.

Annex A

Approximate number of social rented properties in North Hertfordshire by area, size and type

	Studios	Flats				Maisonettes				Houses						Bungalows			
		1 bed	2 bed	3 bed	All	1 bed	2 bed	3 bed	All	1 bed	2 bed	3 bed	4 bed	5 bed	All	1 bed	2 bed	3 bed	All
<u>Urban areas</u>																			
Letchworth, Jackmans	4	105	137	29	271	-	8	-	8	1	21	435	14	-	471	88	7	-	95
Letchworth, Grange	43	111	42	4	157	-	82	18	100	-	232	311	-	-	543	9	5	1	15
Letchworth, Westbury	-	-	32	-	32	-	-	-	0	-	71	292	30	-	393	2	3	-	5
Letchworth, Wilbury	-	60	24	-	84	-	-	-	0	3	34	469	13	-	519	35	27	50	112
Letchworth, Pixmore	-	52	40	1	93	-	21	-	21	-	119	266	8	-	393	14	7	1	22
Letchworth, Standalone	-	129	-	-	129	-	-	-	0	-	1	49	2	-	52	26	37	4	67
Letchworth, Norton	3	126	31	-	157	-	-	-	0	1	70	166	2	-	239	-	-	-	0
Hitchin, Highover	-	60	17	-	77	-	-	-	0	-	1	105	6	-	112	-	-	-	0
Hitchin Central	10	46	38	8	92	-	-	-	0	-	35	67	6	-	108	1	1	-	2
Hitchin, Purwell & St Michaels Mount	-	109	5	-	114	-	-	-	0	-	2	266	6	-	274	3	6	-	9
Hitchin, Westmill	15	190	192	14	396	-	31	4	35	-	115	356	8	1	480	11	9	-	20
Hitchin, Sunnyside	-	29	27	-	56	-	-	-	0	-	2	93	1	-	96	3	5	-	8
Hitchin, Triangle	-	42	4	-	46	-	-	-	0	-	27	17	1	-	45	4	-	-	4
Baldock	11	22	52	-	74	-	-	-	0	15	66	406	13	2	502	6	21	1	28
Royston	-	60	56	1	117	-	-	-	0	4	96	357	45	-	502	32	7	-	39
<u>Rural areas</u>																			
Ashwell	1	3	15	-	18	-	-	-	0	-	8	31	-	-	39	1	9	-	10
Barkway	-	-	-	-	0	-	-	-	0	-	4	12	-	-	16	-	21	-	21
Barley	-	-	-	-	0	-	-	-	0	-	9	19	-	-	28	6	10	-	16
Breachwood Green	-	-	-	-	0	-	-	-	0	-	2	28	-	-	30	-	7	-	7
Bygrave	-	-	-	-	0	-	-	-	0	-	-	1	-	-	1	-	-	-	0
Clothall	-	-	-	-	0	-	-	-	0	-	-	4	-	-	4	-	-	-	0
Cockenhoe	-	2	-	-	2	-	-	-	0	-	9	35	2	-	46	-	6	-	6
Codicote	-	-	27	-	27	-	-	-	0	-	6	62	3	-	71	-	29	-	29
Graveley	-	6	-	-	6	-	-	-	0	-	7	24	-	-	31	-	10	-	10
Great Ashby	-	19	6	-	25	-	-	-	0	-	25	30	13	-	68	-	-	-	0
Hinxworth	-	-	-	-	0	-	-	-	0	-	-	2	-	-	2	-	4	-	4
Holwell	-	-	-	-	0	-	-	-	0	-	18	29	-	-	47	2	4	-	6
Ickleford	-	4	28	-	32	-	-	-	0	-	19	62	2	-	83	10	23	3	36
Kelshall	-	-	-	-	0	-	-	-	0	-	2	-	-	-	2	2	-	-	2
Kimpton	-	1	8	-	9	-	11	-	11	5	10	52	1	-	68	-	27	-	27
Knebworth	7	3	47	-	50	-	28	4	32	-	10	84	1	-	95	1	61	-	62

	Studios	Flats				Maisonettes				Houses						Bungalows			
		1 bed	2 bed	3 bed	All	1 bed	2 bed	3 bed	All	1 bed	2 bed	3 bed	4 bed	5 bed	All	1 bed	2 bed	3 bed	All
Langley	-	-	-	-	0	-	-	-	0	-	-	4	-	-	4	-	4	-	4
Lilley	-	-	-	-	0	-	-	-	0	-	1	14	4	-	19	2	2	-	4
Newnham	-	-	-	-	0	-	-	-	0	-	-	2	-	-	2	-	-	-	0
Nup End	-	-	-	-	0	-	-	-	0	-	-	6	-	-	6	-	-	-	0
Offley	-	-	11	-	11	-	-	-	0	-	10	36	-	-	46	2	41	1	44
Peters Green	-	-	-	-	0	-	-	-	0	-	-	6	-	-	6	-	-	-	0
Pirton	-	-	-	-	0	-	-	-	0	-	7	22	1	-	30	5	9	-	14
Potters Heath	-	-	-	-	0	-	-	-	0	-	-	1	-	-	1	-	-	-	0
Preston	-	-	-	-	0	-	-	-	0	-	1	12	-	-	13	1	5	-	6
Radwell	-	-	-	-	0	-	-	-	0	-	-	4	-	-	4	-	-	-	0
Redhill	-	-	-	-	0	-	-	-	0	-	-	-	-	-	0	-	3	3	6
Reed	-	-	-	-	0	-	-	-	0	-	1	17	-	-	18	-	1	-	1
Rushden	-	-	-	-	0	-	-	-	0	-	-	4	-	-	4	-	-	-	0
St. Ippolyts	-	-	11	-	11	-	-	-	0	-	16	60	2	-	78	-	37	-	37
St. Pauls Walden	-	-	-	-	0	-	-	-	0	-	1	4	-	-	5	-	-	-	0
Sandon	-	2	-	-	2	-	-	-	0	-	3	18	-	-	21	-	5	-	5
Tea Green	-	-	-	-	0	-	-	-	0	-	-	7	-	-	7	-	-	-	0
Therfield	-	-	-	-	0	-	-	-	0	5	16	17	-	-	38	-	6	-	6
Wallington	-	-	-	-	0	-	-	-	0	-	-	3	-	-	3	-	-	-	0
Weston	-	7	6	-	13	-	-	-	0	-	11	27	-	-	38	4	21	-	25
Whitwell	-	-	-	-	0	-	-	-	0	4	3	57	3	-	67	2	23	-	25
Wymondley	-	6	10	-	16	-	-	-	0	-	11	57	1	-	69	-	14	-	14
<i>Totals</i>	<i>94</i>	<i>1194</i>	<i>866</i>	<i>57</i>	<i>2117</i>	<i>0</i>	<i>181</i>	<i>26</i>	<i>207</i>	<i>38</i>	<i>1102</i>	<i>4508</i>	<i>188</i>	<i>3</i>	<i>5839</i>	<i>272</i>	<i>517</i>	<i>64</i>	<i>853</i>

Annex B

Sheltered Housing Schemes

Letchworth

Edwin Nott House

Hadleigh

Hamonte

Kingfisher Court

Langleigh

MacFayden Webb House

Reynolds

Robert Saunders Court

Sax House

Tabor Court

Hitchin

Audley

Girton Court

Offa

Peter Sell House

Westmill Lawns

Baldock

Simpsons Court

The Tene

Royston

Blackett-Ord Court

Kings House

Queensway

Parishes

Wolverly House - **Ashwell**

The Bury - **Codicote**

Poynders Meadow - **Codicote**

Glebe House - **Ickleford**

Deanscroft - **Knebworth**

Clarion House - **Offley**

Lime Tree House - **Whitwell**

Extra Care Schemes

Letchworth

Robert Humbert House

Hitchin

Anderson House

Baldock

Temple Court

Royston

Mary Barfield

Annex C

An applicant subject to immigration control will be ineligible for an allocation of accommodation unless they:

- Are an existing tenant of accommodation allocated by a local housing authority; or
- Have been granted refugee status; or
- Have been granted exceptional leave to remain and is not subject to a condition requiring him/her to maintain him/herself and dependents; or
- Have been granted indefinite leave to remain (ILR) and is habitually resident in the Common Travel Area (CTA)¹. In cases where ILR was granted on an undertaking that a sponsor(s) would be responsible for maintenance and accommodation, 5 years must have elapsed since their date of entry to the UK unless the sponsor(s) has died; or
- Are a citizen of a non-EEA country that has ratified the ECSMA² or ESC³ and are lawfully present in the UK and habitually resident in the CTA whose application for an allocation of accommodation was made before 20th April 2006.

Other persons from abroad will be ineligible for an allocation of accommodation if:

- They are not habitually resident in the CTA; or
- Their only right to remain is derived from their status as a jobseeker or the family member of a jobseeker; or
- Their only right to reside is an initial right to reside for a period not exceeding 3 months

¹ The Common Travel Area includes the UK, Channel Islands, the Isle of Man and the Republic of Ireland

² ECSMA is the European Convention on Social and Medical Assistance

³ ESC is the European Social Charter

Annex D

Housing Associations with properties in North Hertfordshire

Affinity Sutton
Aldwyck HA
Ashwell HA
Circle Anglia
Granta HA
The Guinness Trust
Hanover HA
Hightown Praetorian HA
Housing 21
Howard Cottage HA
Jephson HA
Livability
Johnnie Johnson HA
Moat Housing Group
North Hertfordshire Homes
Papworth Housing trust
Paradigm HA
Places for People
St Pancras and Humanist HA
Sanctuary HA
Springboard HA
Warden HA