

**North Hertfordshire District Council  
Licensing Act 2003  
Decision Notice**

Date of Hearing	Monday, 23 November 2009
Members of Panel	Councillors D. Barnard, P. Clark and M. Kirkland
Premises Licence Holder(s) Name(s)	Sobha Chandarana and Hitesh Chandarana
Premises Address	Grange Wine Store, 10 The Parade, Letchworth Garden City, Herts. SG6 4NB
Date of Application	1 October 2009
<b>APPLICATION FOR REVIEW</b>	<p>This is an application for a review of a Premises Licence under Section 51 of the Licensing Act 2003.</p> <p>The Sub-Committee have read the material presented to us and have listened to all the evidence and submissions. The Sub-Committee has considered the National Guidance and the Statement of Licensing Policy and has come to the following decision:</p> <p>The Sub-Committee have decided to modify the conditions of the premises licence as follows.</p> <p><b>1. <u>OPENING HOURS</u></b></p> <p>These remain unchanged.</p> <p><b>2. <u>LICENSABLE ACTIVITIES</u></b></p> <p>These remain unchanged.</p>
<b>CONDITIONS DEEMED NECESSARY FOR THE PROMOTION OF THE LICENSING OBJECTIVES</b>	<p>The Sub-Committee recognises that conditions will <u>only</u> be imposed on a licence where conditions are necessary for the promotion of one of the four licensing objectives. The Sub-Committee will only impose conditions on a licence where relevant representations have been made and they consider that it is necessary to impose conditions as a result of these representations.</p> <p>The Sub-Committee has decided not to impose any of its own conditions.</p>
<b>CONDITIONS PROPOSED BY THE RESPONSIBLE AUTHORITIES</b>	<p>The following conditions, as amended, have been recommended by <b>Hertfordshire Constabulary</b> and are considered <u>necessary</u> for the promotion of one of the four licensing objectives, namely the Protection of Children from Harm.</p> <p>1. With immediate effect the DPS and Premises Licence Holder will implement a 'challenge 25' policy.</p>

2. Staff will only accept a Driving Licence Photo Card, Passport or PASS accredited card when checking age and identification of persons believed to be under 25.
3. To promote the validate UK PASS accredited ID card and have application forms available to customers in the store.
4. The DPS and Premises Licence Holder will ensure signs are displayed at prominent locations in the premises highlighting the 'challenge 25' and ID policy.
5. The DPS and Premises Licence Holder will ensure that signs are displayed at prominent locations in the premises highlighting that sales of alcohol will not be made to persons under 18 years of age or persons purchasing alcohol on behalf of persons under 18 years of age.
6. All signage that is required as a condition of the Premises Licence will be displayed where alcohol is on display, at the sales counter and in the windows of the premises so as to be clearly visible from the outside.
7. The DPS and Premises Licence Holder will instigate ongoing training for all staff in relation to the legislation governing underage sales, proxy purchasing and the 'challenge 25' and ID policy.
8. The DPS and Premises Licence Holder will ensure that written training records relating to staff will be kept and made available for inspection upon request by Police Officers, PCSO's, Local Authority Licence Officers and Trading Standards Officers.
9. The DPS and Premises Licence Holder will ensure that a Refusals Book is maintained and kept at the premises at all times. In addition to recording attempted underage purchases a record will be made on each occasion an age check is requested.
10. The Refusals Book will be made available for inspection upon request by Police, PCSO's, Local Authority Licensing Officers and Trading Standards Officers.
11. The Licence Holder and DPS will ensure that the premises are equipped with a closed circuit television system, the recordings of which are of a standard that is to the satisfaction of Hertfordshire Constabulary.
12. The Licence Holder and DPS will ensure that viewable and un-edited copies of recording from the CCTV system can be provided to police no later than 24 hours after request. All recordings will be kept for a minimum of 28 days.
13. The Licence Holder and DPS will ensure that the CCTV system adequately covers the front entrance, customer service point and alcohol display. The coverage will include a clear and unobstructed view of the cashier and customer being served. The adequacy of the coverage to be agreed with Police during an onsite meeting, to be

	<p>help within 28 days of any review hearing.</p> <p>14. The Licence Holder and DPS will ensure that the CCTV system is maintained to the satisfaction of Hertfordshire Constabulary.</p> <p>15. The DPS or Personal Licence Holder shall notify the Police Licensing Department at Stevenage Police Station on any occasion when the CCTV system is to be inoperative for a period in excess of one working day. The notice will include the measures being taken to ensure the system is restored to the standard required by Hertfordshire Constabulary at the earliest opportunity.</p> <p>16. Persons are not allowed to enter or exit the premises with alcohol in any unsealed container.</p> <p>17. The sale of alcohol for consumption off the premises will only be permitted after 4pm on a Monday to Friday and at any time on a Saturday or Sunday if a Personal Licence Holder is on the premises, or the sale is transacted by a staff member who has successfully completed the BII Level One Award in Responsible Alcohol Retailing. This condition will come into affect three months after the amended Licence commences.</p> <p>18. The Sale of Alcohol for consumption off the premises will only be permitted if The Designated Premises Supervisor has successfully completed the National Certificate for Designated Premises Supervisors (NCDPS). This condition will come into affect three months after the amended Licence commences.</p>
<p><b>EFFECT OF FAILING TO COMPLY WITH CONDITIONS EXPLAINED TO APPLICANT</b></p>	<p>The Sub-Committee draws to the attention of the Premises Licence Holder that the effect of failure to comply with any of the conditions attached to the licence or certificate is a criminal offence, which upon conviction, would result in a fine of up to £20,000 or up to six months imprisonment or both.</p>
<p><b>STATEMENT OF LICENSING POLICY</b></p>	<p>The Sub-Committee has taken into account the North Hertfordshire District Council's Statement of Licensing Policy in reaching their decision. They have found the following sections to be of particular relevance in reaching this decision.</p> <p><b>4. Regulating Licensing</b></p> <p>4.1 <i>Licensing is about regulating the carrying on of licensable activities on licensed premises, by qualifying clubs and at temporary events within the terms of the Act. The Council may attach conditions to licences issued under the Act and these must be focussed on matters which are within the control of the individual licence holders and others in possession of relevant authorisations.</i></p> <p>4.2 <i>The Council recognises that licensing law is not the primary mechanism for the general control of individuals once they are away from a licensed premises and, therefore, beyond the direct control of the licensee(s) or certificate holder(s)</i></p>

	<p><i>Beyond the vicinity of the premises, an individual who engages in anti-social behaviour is accountable under law in their own right. Nonetheless, it is a key aspect of such control and licensing law will always be part of a holistic approach to the management of the evening and night-time economy in North Hertfordshire.</i></p> <p>4.3 <i>In addressing these matters the Council will primarily focus on the direct impact of the activities taking place on, or in the immediate vicinity of, the licensed premises on members of the public living, working or otherwise engaged in activities in the vicinity.</i></p> <p>4.4 <i>The Council do not consider that the term “vicinity” can be generically defined and will consider its definition in the specific circumstances of each application. To be considered in the vicinity of a premises, an interested party must be able to demonstrate a causal link to activities on or in the immediate vicinity of the premises in relation to the licensing objectives. For example, an interested party may be able to hear music from the premises within their property or they may see patrons leaving the premises and causing a nuisance near their property.</i></p> <p>4.5 <i>The Council recognise that unless relevant representations are received from responsible authorities or interested parties, there is no provision for a licensing authority to impose conditions on a licence other than those volunteered by the applicant as part of the operating schedule included in the application. In addition, there is no provision for a licensing authority itself to make representations. If no relevant representations are received in respect of an application, the licensing authority must issue the licence on the terms sought.</i></p> <p><b>5. Licence Conditions</b></p> <p>5.1 <i>The Council recognise that each application must be considered on its own merits and any conditions attached to licences and certificates must be tailored to the individual style and characteristics of the premises and activities concerned. This is essential to avoid the imposition of disproportionate and overly burdensome conditions on premises. Standardised conditions must be avoided and will only be lawful where they are deemed necessary to promote the licensing objectives in response to relevant representations.</i></p> <p>5.2 <i>Conditions will only be imposed when they are necessary for the promotion of the Licensing Objectives and will focus upon matters within the control of the individual licensee such as the premises, places or events being used for licensable activities. Conditions are likely to be focused towards the direct impact of those activities on persons living, working or otherwise engaged in activities in the vicinity.</i></p>
--	---

	<p>5.3 Where appropriate the Council will draw upon the pool of model conditions issued under the Act. A copy of the current pool of model conditions can be found on the Council's website at <a href="http://www.north-herts.gov.uk">www.north-herts.gov.uk</a>. The pool of model conditions relate to:</p> <ul style="list-style-type: none"> <li>• the prevention of crime and disorder;</li> <li>• public safety (including fire safety);</li> <li>• the promotion of public safety in theatres, cinemas, concert halls and similar places;</li> <li>• the prevention of public nuisance; and</li> <li>• the protection of children from harm.</li> </ul> <p>5.4 Any conditions drawn from the pool of model conditions will be tailored to the individual premises and events concerned and determined at the time the application is being considered.</p> <p><b>8. Children and Licensed Premises</b></p> <p>8.2 When deciding whether to limit access by children to Premises, the Council will judge each application on its individual merits.</p> <p>8.3 Premises where concern for the protection of children may arise, include:</p> <ul style="list-style-type: none"> <li>• where entertainment of an adult or sexual nature are commonly provided;</li> <li>• where there is a strong element of gambling on the premises;</li> <li>• where there is a known association with drug taking or dealing;</li> <li>• where current staff members have been convicted for serving alcohol to minors;</li> <li>• where there is evidence of underage drinking; and</li> <li>• where the supply of alcohol for consumption on the premises is the exclusive or primary purpose of the services provided at the premises.</li> </ul> <p>8.4 There are a range of alternatives which the Council may consider for limiting the access of children, which include:</p> <ul style="list-style-type: none"> <li>• a limit on the hours when children may be present;</li> <li>• a limitation or exclusion when certain activities are taking place;</li> <li>• the requirement to be accompanied by an adult;</li> <li>• limited access to parts of the premises; and</li> <li>• full exclusion of those people under 18 from the premises when any licensable activities are taking place.</li> </ul> <p>8.6 Conditions requiring the admission of children to premises cannot be attached to licences or certificates. Where no</p>
--	---

	<p><i>restriction or limitation is imposed the issue of access will remain a matter of discretion of the individual licensee or club or holder of a temporary event notice.</i></p> <p><i>8.7 The Council recognises the Hertfordshire Area Child Protection Committee as being competent to advise on matters relating to the protection of children from harm.</i></p> <p><i>8.8 The Council supports the Portman Group Code of Practice on the naming, packaging and promotion of alcoholic drinks. Alcohol should be packaged and promoted in a socially responsible manner so as not to encourage drinking amongst those who are under 18 years old. A copy of the Code can be found at <a href="http://www.portman-group.co.uk">www.portman-group.co.uk</a>.</i></p>
<b>RATIONALE FOR DECISION</b>	<p>In reaching its decision the Sub-Committee has considered the evidence before it today, the Guidance, the Council's Statement of Licensing Policy and the steps necessary to promote the four licensing objectives. We are pleased to note the co-operation that has been given by the Premises Licence Holder and the recent improvements reported to us. The Sub-Committee wishes to add two comments that do not form part of the decision or Licence conditions. Firstly we would like to see further test purchases carried out in due course to ensure the new conditions are being complied with. Secondly we look forward to the police and other authorities working with the Premises Licence Holder to address the wider issues of anti-social behaviour in the vicinity of the premises.</p>
<b>COMMENCEMENT DATE</b>	<p>This decision will come into effect from the end of the period for appealing the decision or, if the decision is appealed, the point at which the appeal has been dealt with by the Magistrates' Court.</p>
<b>RIGHTS OF REVIEW</b>	<p>At any stage, following the grant of a premises licence, a responsible authority, such as the Police, or an interested party, such as a resident living in the vicinity of the premises, may ask the licensing authority to review the licence because of a matter arising at the premises in connection with any of the four licensing objectives. The review is a request for the Council to look at the existing licence and decide whether its conditions are adequate to meet the four licensing objectives defined under the Licensing Act 2003.</p>