

**PAYMENT DETAILS**

I enclose cheque / postal order No. .... for the sum of £ .....

**PAYMENT BY CREDIT / DEBIT CARD**

Please debit my Visa / Mastercard / Delta / Maestro / Solo (delete as applicable) card.

with the amount of	£	
Signature (of Cardholder)		
Card Number		
Card Valid From		/     Card Expiry Date     /
Maestro / Solo Issue Number		3 Digit Security Code
Name on Card		

Cardholder's Address : .....

.....

Telephone Number : .....

North Hertfordshire District Council  
 Bulky Waste Collections  
 c/o Veolia Environmental Services  
 Works Road  
 Letchworth Garden City  
 Hertfordshire  
 SG6 1LP  
 Telephone: 0800 3286023 / 01462 681095



NORTH HERTFORDSHIRE  
DISTRICT COUNCIL



**BULKY ITEM COLLECTION SERVICE**

Number :

Name : .....

Address : .....

.....

.....

Telephone No : ..... Date : .....

**FIRST ITEM £19, THEN £8.50 PER ITEM THEREAFTER**

Item	Description	Cost
1		£19.00
2		£8.50
3		£8.50
4		£8.50
5		£8.50
6		£8.50
7		£8.50
<b>Note:</b> Items to be collected from boundary of property. No items will be removed from inside the property.		
<b>TOTAL =</b>		£

If you have more than 7 items to be collected please attach a separate sheet to this form detailing the items. All further items will be charged at £8.50 each. (Unless on benefits, see page 3). Please note that a three piece suite comprises of three separate items. A bed will consist of a mattress, headboard and base / bedstead. These would be three separate items.

YOU WILL BE INFORMED OF THE SCHEDULED COLLECTION DATE WHEN THE FORM AND PAYMENT HAVE BEEN PROCESSED.

**I hereby request the above listed items of my household waste to be collected and disposed of by the Council.**

Householders Signature : ..... Date : .....

Please see payment methods / details overleaf

## COLLECTION OF BULKY HOUSEHOLD WASTE IN NORTH HERTFORDSHIRE

What types of waste are included?

When deciding what type of waste you are trying to dispose of the first question to answer is:

### “Is it material which you would take with you if you moved home?”

For clarification of this statement the list below sets out items / types of waste that have been classified as non-domestic and as such will not be collected as household bulky waste:

- |                         |                                   |
|-------------------------|-----------------------------------|
| 1. Rubble               | 10. Garden sheds                  |
| 2. Soils                | 11. Fencing and Posts             |
| 3. Bricks / Concrete    | 12. Boilers / Radiators           |
| 4. Roofing Material     | 13. Storage Heaters               |
| 5. Coal bunkers         | 14. Window / Frames               |
| 6. Oil Tanks            | 15. Doors                         |
| 7. Asbestos             | 16. Bathroom Suites               |
| 8. Greenhouses          | 17. Kitchen Units                 |
| 9. Trees / Garden waste | 18. Car batteries / Vehicle parts |

All wastes arising from works of construction, demolition or excavation are classified as industrial waste.

Local Councils do not have a duty to arrange for the collection or disposal of such materials and private arrangements must therefore be made for its disposal at either a suitably licensed facility or via a licensed waste disposal contractor.

When carrying out construction work the best waste disposal method is usually to hire a skip or skip bag from a local company.

Details of suitable sites and contractors can be obtained from the Environment Agency (Telephone: 01707 632300) or from the local telephone directories.

If the items you wish to dispose of are still in a usable condition you can donate them to charities or to other people. Some examples are:



- a website where you can offer a wide range of products free of charge to people who want them - [www.freecycle.org](http://www.freecycle.org)

Furniture Link - A local charity which accepts furniture for reuse  
<http://www.nhcvcs.co.uk/furniturecontact.asp>

For unwanted IT equipment or other waste you have, you can contact WasteAware on 08457 425000 or visit [www.wasteaware.org.uk](http://www.wasteaware.org.uk) for advice on disposal or recycling.

## PAYMENT DETAILS / METHODS

The cost for collecting one bulky item is £19.00 then £8.50 per item thereafter. However, if you are in receipt of income or housing benefit, you are entitled to the service at a discounted rate of £19.00 for the first item, then £4.25 per item thereafter.

Please indicate if you are in receipt of any of the following :

(Please tick)

Housing Benefit (not just single occupancy reduction)

Income Job Seeker allowance (used to be income support)

Working Families Tax Credit (used to be Tax Credit)

Disabled Persons Tax Credit (used to be Disability Working Allowance)

Please note that the following are not included:

Attendance Allowance  
Disability Living Allowance  
Incapacity Benefit  
Invalid Care Allowance  
Pension Benefit

If you have ticked any of the above boxes, please give details / reference numbers below:

.....  
.....  
.....

Payment can be made by postal order, cheque, debit or credit card. Payments must be received in full before your items will be collected.

**Please note we do not accept cash**

Cheques and postal orders should be made payable to: **North Hertfordshire District Council.**

Please complete the form overleaf with your payment details and return this form and your payment in the enclosed envelope.

Please note that if you are paying by debit or credit card, your account will be debited prior to the collection date and the mandate will be destroyed as soon as payment has been processed.