

TRADE WASTE RECYCLING SERVICE FREQUENTLY ASKED QUESTIONS APRIL 2008

1. What is the service about?

NHDC will provide a 3 stream commercial recycling service (mixed glass, cardboard and paper) to all commercial premises within North Hertfordshire

2. How much will the service cost?

This will be confirmed to you when a representative calls you back with further details. Prices will be dependant on the number of companies that wish to participate in the service, however, prices will be very competitive and savings should and could be made on your overall waste disposal costs

3. What provisions will be made to enable me to recycle?

A 240 litre wheeled bin (domestic size) will be issued to you for mixed glass. Clear waste sacks will be provided for cardboard and paper.

4. What if the bin does not hold all of my glass bottles?

Additional bin(s) can be provided

5. How many clear sacks containing my cardboard and paper can I put out for collection?

As many as you wish, a telephone number will be provided for the delivery of additional sacks

6. How often will collections be made and where will I need to put the bin(s) or sack(s)?

Collections will be on a pre-arranged basis and will be confirmed to you before the service commences. A designated collection point will be arranged with yourself before the service start date.

7. How will I be billed?

The cost of the paper and cardboard collection will be covered by the cost of the sacks provided. The cost of the glass collection service will be via invoicing. This will again be confirmed to you before commencement of service.

8. Why should I recycle

Where possible everyone has a moral obligation to recycle the waste they produce including commercial companies. Our new service will help to fulfil this obligation and help our environment.

9. What is this recycling legislation mentioned in the flyer?

New Governmental legislation was introduced in October last year that dictates that all commercial premises need to recycle a part of their produced waste. Although our current refuse collection customers are exempt from this due to our Local Authority status we feel that the legislation will soon be applicable to all commercial premises.