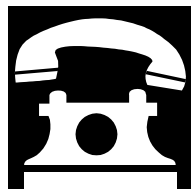


Useful Phone Numbers



- ◆ **Age Concern Hertfordshire**
0845 601 3446
- ◆ **North Herts & Stevenage Primary Care Trust**
01462 708470
- ◆ **Alzheimer's Society**
01462 433999
- ◆ **Hertfordshire County Council Money Advice Unit**
01992 556370
- ◆ **Adult Care Services**
01438 737400
- ◆ **North Herts Ethnic Minority Forum**
01462 440224
- ◆ **North Herts District Council's 50+ team**
01462 474226

North Hertfordshire District Council's Tradespersons Direc-

Tradesperson List



Introduction

Following requests made to North Hertfordshire District Council's 50+ Team for a directory of trade's people. the 50+ team in conjunction with the Community Safety Team have produced this booklet for your information.

This booklet lists tradespersons who have replied to our invitation for inclusion, some of whom maybe on our Approved List of Contractors.

Where possible 'Sole Traders' have undergone a Criminal Records Bureaux check.

We hope that you find the booklet useful and informative – however we would draw your attention to the following:

- Whilst the tradespersons listed have submitted the requested supporting information no other enquiries have been made by the Council.
- The information in this booklet is only available on the basis that no further recommendations or warranty as to the suitability of the persons listed is to be inferred.
- Users of the services listed enter into a contractual relationship with the tradesperson, and should make their own judgements, particularly in respect of charges and quality of workmanship and materials.
- The Council cannot become involved nor accept any liability in respect of any dispute, which may arise between the user and the tradesperson.

If you are a tenant of North Herts Homes, a Housing Association or other landlord, the services listed in this booklet are not

North Hertfordshire District Council's Tradespersons Direc-

Tradespersons List - Quality of Service Form
Send to 50+ Team, NHDC, Gernon Road,
Letchworth, Herts SG6 3JF

I have used the following tradesperson from the booklet:

I had the following work undertaken:

I would like to make the following comments:

My name/address and telephone number is:

**If you would like more forms, please contact
50+ Team on 01462 474226**

Tradespersons List - Quality of Service Form

Send to 50+ Team, NHDC, Gernon Road,
Letchworth, Herts SG6 3JF

I have used the following tradesperson from the booklet:

I had the following work undertaken:

I would like to make the following comments:

My name/address and telephone number is:

If you would like more forms, please contact
North Hertfordshire District Council's Tradespersons Direc-
50+ Team on 01462 474226

intended to replace your landlord's statutory obligations to carry out repairs to your property. However, they may be of use should you wish to have any work done which is outside of your landlord's responsibilities. You must obtain your landlord's permission prior to any work being carried out which alters or improves your property.

If you decide to use the services of any of the tradespersons listed, we would ask that you complete and return the questionnaire at the back of this booklet. Your opinion of the quality of service you have received will help us to monitor standards and ensure that each tradesperson listed is able to provide a quality service at a reasonable cost.

Alternatively, please contact:

50+ Team
North Hertfordshire District Council
Gernon Road, Letchworth
Hertfordshire SG6 3JF

TEL 01462 474226
Claire.morgan@north-herts.gov.uk
Vi.sykes@north-herts.gov.uk



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North Hertfordshire District Council's Tradespersons Direc-



Home Matters

Aims of the Service

Home Matters aim to provide older people throughout Hertfordshire with a service which will enable users to organise and manage their personal finances and other aspects of domestic administration.

This service is free to all users and supports an overall aim of enabling people to remain independent for as long as possible.

Do you think that you or somebody you know could benefit from this service?

Would you enjoy the challenge of becoming a volunteer on this scheme?

If you are interested
contact the 'Home Matters' co-ordinator
01462 420911

You can write to:
Home Matters
Age Concern Hertfordshire
Manor Court, 26b Bancroft
Hitchin SG51JW

Or email: homematters.admin@acherts.org.uk



Home Matters

Overwhelmed with paperwork?

Finances in a mess?

Moving Home?

Too much clutter?

Home Matters may be able to help.

How it works

Many people find that the increasing demands of keeping up with paper-work from banks, building societies, local authorities, landlords and many others is just too much to cope with. The complexities of modern day living can easily become a huge worry and seemingly insurmountable

A member of the Home Matters team could help in sorting out this paper work and enable people to regain control of their finances and lives.

This support could be with:

- Going through paperwork
- Filling in forms
- Organising the payment of bills
- Setting up a bank account
- Making funeral arrangements
- Looking at household budgets
- Help with moving home

North Hertfordshire District Council's Tradespersons Direc-

ADAPTATIONS FOR ACCESS

Two Oaks Maintenance 01438 829191

Bathroom Adaptations
Stair lift installation

Stannah (Stair lifts) 01264 332244

**AAC Design - Architect Mr Peter Carr
01438 833811**

Provides Plans for
adaptive housing
**Mobile
0780 858 4489**

Letchworth Steel Ltd 01462 480080

Ramps & Handrails
(new, replacement or
repairs)
Gates, Railings &
Metal Work

Foster & Shackell 01462 485530

Special needs
adaptations to bathrooms
External access ramps
General Building

BUILDERS

Foster & Shackell 01462 485530

Special needs adaptations to
bathrooms

External access ramps

General Building

Improver Home 01462 615158

General Building Work

Disabled Adaptations to
bathrooms & kitchens.

Ramps

Robin Ghisi 01462 482400

Construction Ltd

General Building Work

Alterations and repairs

ELECTRICIANS

ARC Electrical 01462 700835

Electrical Maintenance

FENCING

Jarrett Fencing 01438 880316

Fence and Gates fitting or
repairs.

Removal of Garden Rubbish



01707 255711

Handy Man Scheme & Free Home Security Checks

Small Repairs Service in North Herts

Staying Put is a not for profit home improvement agency run by Anchor Trust.

The Small Repairs service is for older or disabled people who live in the North Hertfordshire District.

It is not means tested and is available to all homeowners and private tenants, but if you are a tenant we will not carry out work which is your landlord's responsibility.

Our Technician can carry out most small jobs in and around the house - for example: minor plumbing, general repairs to doors and windows, security measures, minor electrical repairs and preventative maintenance including grab rails and access issues.

Payment is required to cover materials, plus a small donation towards our labour costs. Estimates are free. Materials are often discounted too.

You may have more than one small job repaired by our Technician may only spend a maximum of four hours at your property at any one visit.

Unfortunately we cannot undertake large scale decorating or gardening work, domestic cleaning or any work above stepladder height. We are unable to help with gas work, or work that involves the main wiring system.

The Handyperson will carry identification and call only by appointment.

ROOFING

Lee Roofing Ltd

All types of roofing
Pitched & felt
Scaffolding
Guttering and fascia repair
And replacement

Jeff Robins
01767 699423

M&H Goldsmith & Sons Ltd

Roofing
Removal of Asbestos

01438 814565

GARDENS

Tidy Touches

Garden Services
Garden Clearance
Painting & Decorating

Philip Shadbolt
01462 895874
Mobile
07866 775 511

Smart Garden Consultants

Gardening services
Regular visits or one off clearances, Hedges & Fences, Patios, Decking, Turfing and Shingle work.

David Hammond
01462 896427

GLAZING

Stevenage Glass Co Ltd

01438 369311
Glass and Plastic cut to size
Glazing, Double Glazing units and Safety Glass

HAIRDRESSING

Anita Mann

Mobile Hairdresser
Perms, Colour, Shampoo & Set, Cut & blow dry.

01462 633054

NHCVS FURNITURE LINK

Recycle your old furniture that may be of use to someone else.
Furniture Link will pick up furniture **FREE** of charge.
They take good quality furniture, and white goods.
(Upholstered furniture needs a label proving it is fire retardant)
Furniture Link provide an upholstery service to give your worn furniture a new lease of life.

You could be a volunteer for Furniture Link.

For information on any of the above call:

01462 683800

North Hertfordshire District Council's Tradespersons Direc-

HEATING

Plumtech
Heating Engineer
Emergency Plumbing

Martin Curruthers
01438 871402
Mobile
07976 432 748

Sun Ream Heating Co Ltd

John Montgomery
01582 571925

Central Heating service
Maintenance &
Installations

Morgan & Fone

01462 894455

Grant aided Central
Heating Installation
Central Heating upgrades

LOCKSMITH

A&D Cozzi
Repairs to 'up & over'
garage doors
Supply, fitting and repairs
to UPVC doors
and windows

Dennis Cozzi
01438 357636

ODD JOBS

Alan Norse
Small Jobs, House &
Garden Repairs

01462 622489

PAINTING & DECORATING

Tidy Touches
Painting & Decorating
Garden Services
Garden Clearance

Philip Shadbolt
01462 895874
Mobile
07866 775 511

Ickleford Décor
Painting & Decorating
Interior & Exterior
Shed & Fence recoating
All insurance work
undertaken

Mr Oleave
01462 639989
Mobile
07811 713 731

PLUMBING

F.E.J. Cooke
Emergency Plumber
Corgi Registered

Frank Cooke
07976 208 804

Plumtech
Emergency Plumbing

Martin Curruthers
01438 871402
Mobile
07976 432 748

REMOVALS

Drayton Removals Ltd
Full removal service
Packing supply of boxes,
Container Storage

Derek Moles
Freephone
0800 9047 8888