

# Homelessness Charter for North Hertfordshire

## Vision

Our Homelessness Charter is intended to bring organisations and people together, to work towards the shared goal of ending homelessness in all its forms in North Hertfordshire.

In doing so, we recognise the importance of partnership working and the need to strengthen, nourish and build relationships.

We believe that everyone, regardless of their background, has the right to safe, stable and secure housing.

We believe in empowering individuals, by providing them with the appropriate support and assistance, to enable them to change their lives for the better.

## Our Commitments

- We are committed to a person-centred approach to finding positive solutions to individuals' housing needs.
- We will treat the homeless community with respect and understanding and will work to challenge stigmatisation and negative labelling.
- We will ensure equality of access to information and our services.
- We recognise that no one organisation can always have the solution and will work together in a spirit of openness and willingness to share expertise.
- We will always be looking to improve the ways we work with each other so that individuals are able to easily access the support they need.
- We recognise the central importance of prevention work and will work together to better understand the causes of homelessness locally.
- We will work to help people keep their existing homes, where they so wish, and where it is safe and appropriate to do so.
- We will endeavour to promote this Charter, our work and the needs of the local homeless community and those in unstable housing.

