

NORTH HERTFORDSHIRE COUNCIL



INFORMATION ABOUT THE JOB

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| Job Title: | Helpdesk Technical Support Officer |
| Job Grade: | 4-5 |
| Salary range: | £22,853 - 28,037 per annum The starting salary is dependent upon experience, but will usually be offered at the lowest point. |
| Hours of work: | 37 per week |
| Place of work: | District Council Offices |

Benefits:

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| Annual leave | Generous annual leave, including Christmas close-down |
| Sick pay | Full company sick entitlement (increases with length of service) |
| Pension scheme | Local Government Pension Scheme (18% employer contribution) |
| Free car parking | Parking permit provided for use in nearby long-stay car parks |
| Leisure concessions | Discounts including 50% off gym membership |
| Work-life balance: | Range of options eg flexible working, home-working |
| Home-working | This role will involve home-working on a partial basis |
| Flexi-time scheme | This offers flexibility in working hours dependant on service needs |

Other information:

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| Learning & Development | Opportunities to train and develop within your role and for further Professional and Vocational study where appropriate |
| Professional development | Subscriptions reimbursed where relevant and continual professional development is actively encouraged |

