

North Hertfordshire District Council

CUSTOMERS DIRECTORATE

HOUSING AND PUBLIC PROTECTION SERVICE

Assistive Technologies Technician

Person Specification



Date issued: July 2018

Category	Essential Job Requirements	Desirable Job Requirements	Method of Testing
Job Related Skills and Knowledge:	Experience; Experience of using computerised information recording systems Experience or working with computers, MS Office, Web Browsers Experience of installing software Experience of completing risk assessments	Experience; Experience of working in an Assistive Technology setting Experience of working with older or vulnerable people in a service delivery setting Experiencing if delivering training or information sessions to professionals or members of the public Experience of servicing Telecare equipment	Experience; Application Form/Interview Application Form/Interview

	<p>Knowledge of basic electrical and wireless telephony alarm systems and how they operate</p> <p>Knowledge of refurbishing and repairing computer or electrical equipment</p> <p>Relevant knowledge of assessment and provision of care for older or vulnerable people</p>	<p>Application Form/Interview</p>
<p>Education/Qualifications; GCSE grade 'C' or equivalent in Maths, English & ICT</p> <p>NVQ Level 3 in a relevant subject or equivalent</p>	<p>Education/Qualifications; Telecare/Assistive Technology Qualification</p> <p>Care assessment Qualification</p>	<p>Application Form/Interview</p> <p>Application Form/Interview</p>
<p>Other Job Related Skills & Knowledge; Ability to write reports, assessments and review documents</p> <p>Experience of operating electrical & manual tools.</p> <p>Knowledge and understanding of the needs of people experiencing barriers to independent living</p>		<p>Education/Qualifications;</p> <p>Application Form/documents</p> <p>Application Form/documents</p>

	<p>Knowledge of and ability to use electrical/manual equipment and tools to repair, refabricate and install telecare equipment</p> <p>Knowledge of Assistive Technology, new developments in the market</p> <p>Understanding of industry standards eg. TSA.</p> <p>Good organisational skills in respect of work planning and record keeping</p> <p>Able to create and maintain both manual and computerised record systems</p>		<p>Other Job Related Skills & Knowledge;</p> <p>Application Form/Interview</p> <p>Application Form/Interview</p> <p>Application Form/Interview</p> <p>Application Form/Interview</p>
<p>Planning & Organising Skills:</p>	<p>Experience of prioritising own workload and working to deadlines.</p>		<p>Application Form/Interview</p>

	Experience of working with minimal supervision and using own initiative.		Application Form/Interview
Communication Skills:	<p>Experience of communicating effectively and positively with a variety of people</p> <p>Be sensitive to the needs of individuals, their carers and families</p> <p>Ability to develop professional relationships with older people/people with disabilities and their carers</p> <p>Confident in conversing in fluent English which is sufficient to fulfil all spoken aspects of the role</p>		<p>Application Form/Interview</p> <p>Application Form/Interview</p> <p>Application form/ Interview</p> <p>Application form/ Interview</p>
Problem Solving Skills & Accountability:	Ability to remain calm in stressful situations.		Application Form/Interview
Other Requirements:	Experience of working as a member of a team		

	<p>Ability to maintain strict standards of confidentiality</p> <p>Current full driving licence and access to car for business use</p> <p>Flexible attitude to shifts (cover is required 24hrs).</p>		<p>Application Form/Interview</p> <p>Interview</p> <p>Interview</p>