

Coronavirus (COVID-19) Update-

The United Kingdom is now affected by the Coronavirus outbreak, and the current government advice is for everyone to do their best to DELAY the spread of the virus.

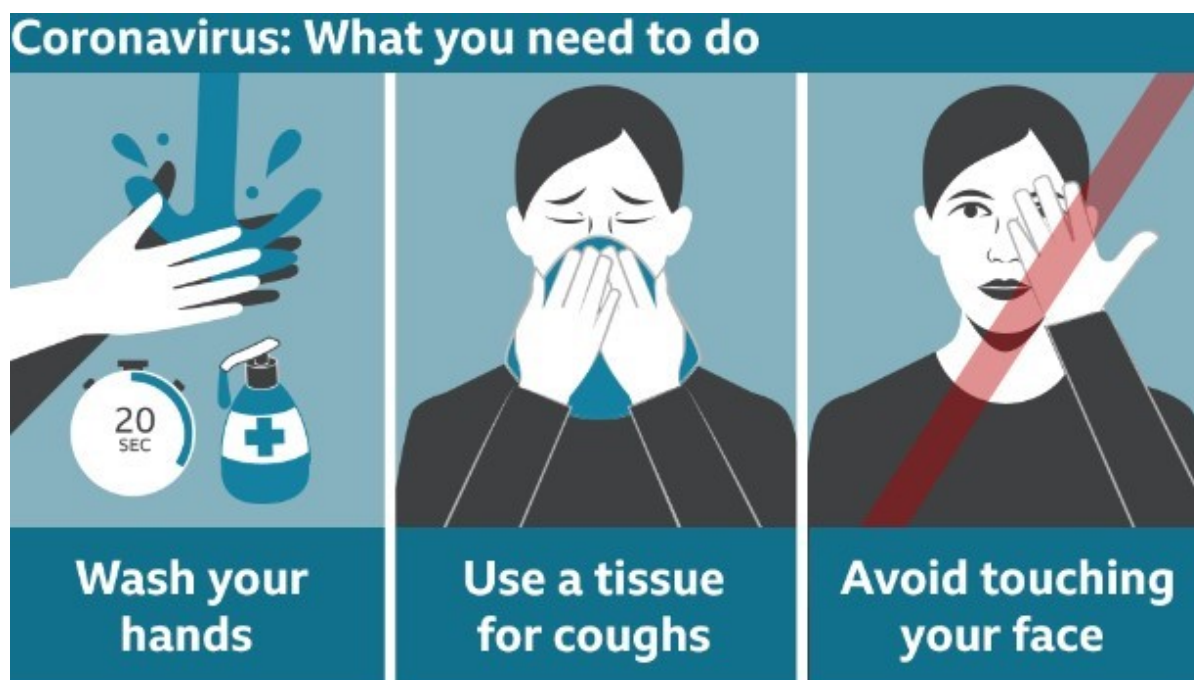
As drivers, you will be collecting people who may be affected. You will need to take steps to protect yourselves from potential infection, and to help prevent any passengers becoming affected.

The symptoms of coronavirus (COVID-19) are:

- A new persistent dry cough
- A high temperature
- Shortness of breath
- Fever

To help prevent the viruses spreading.

- Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze
- Put used tissues in the bin immediately
- Wash your hands with soap and water often – use hand sanitiser gel if soap and water are not available
- Try to avoid close contact with people who are unwell
- Do not touch your eyes, nose or mouth



If you have any reason to believe that you have someone in your taxi that is suffering the effects of Coronavirus, then you need to take steps to protect yourself and your



customers. This may mean that you should consider stopping work and self-isolating.

The current government guidance is available via the below link-

<https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance>

Importantly please consider your age, health and if you have any underlying health conditions and if it is safe for you to continue working.

Please ensure you are washing your hands frequently and using hand sanitiser. Now it is very important to be regularly cleaning your vehicles on a regular basis especially all touch points within the vehicle. This needs to be done ideally with an anti-bacterial cleaner and or hot soapy water.

If you decide to self-isolate or are affected by the virus please make all attempts to make us aware of your situation via email to licensing@north-herts.gov.uk as this will assist the council in any emergency planning considerations and will assist us helping to protect yourselves and the safety of the public.

The below link provides some useful information for the self-employed.

<https://www.fsb.org.uk/campaign/covid19.html>

This advice is current at the time of writing. NHDC will endeavour to keep you updated when we receive further guidance from the Government.

As you can all appreciate this is a time of uncertainty for all and we are faced with a situation that we have not been able to plan for. Whilst we understand you are all concerned please don't inundate us with queries as our response may be delayed and unfortunately, we don't yet have all the answers.

As the licensing authority we are working hard to implement a plan for our service to continue and to support all our licensees.

Your understanding is appreciated at this time.