Information for businesses remaining open

If your business is essential and is not required to close under new Government regulations you should have robust measures in place to protect your employees and anybody they may come into contact with during the Covid-19 pandemic.

These should include but are not limited to:

* Social isolation systems, including for their staff travelling to & from work
* Social distancing for staff in work, as far as is practicable
* Anti-viral sanitation procedures, including the regular cleaning of all workstations, break locations and surface contact points
* Be aware of the regular Government updates and guidance
* Use telephone or email to communicate with customers
* Try to introduce and use contactless deliveries
* Introduce staggered shift and break patterns for your employees

FAQ

**If I have people on site but cannot fully follow health guidance on social distancing at work due to the nature of the work, can I continue to operate?**

Yes, you can continue to operate so long as the guidance is followed *where practicable*. This is consistent with the Chief Medical Officer’s advice. The guidance is [available here](https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/guidance-for-employers-and-businesses-on-coronavirus-covid-19).

There is more [specific advice for tradespeople here](https://www.gov.uk/government/publications/full-guidance-on-staying-at-home-and-away-from-others/full-guidance-on-staying-at-home-and-away-from-others#going-to-work).

For further guidance specific to your business, please contact the Environmental Health Service on Env.Health@north-herts.gov.uk