Your Household Waste and Recycling Service 2018

See inside for details of new services and items collected

www.north-herts.gov.uk/recycling
Who is Urbaser?
Urbaser is one of the largest environmental services providers in Europe and has been appointed by East Hertfordshire and North Hertfordshire District Councils to provide their waste, recycling and street cleansing services from 6 May 2018.

What will change?
From 14 May 2018 all residents in North Hertfordshire will receive **NEW weekly food waste collections**. There is no additional charge for this service and your new food waste caddy will be delivered during April. You will also be able to place out household batteries for collection on your recycling week.

A new chargeable garden waste collection service will be introduced to residents in North Hertfordshire from 14 May 2018. You can find out more information including prices and how to sign up at [www.north-herts.gov.uk/gardenwaste](http://www.north-herts.gov.uk/gardenwaste)

At the moment your collection days will stay the same. In the future some residents’ collection days may change as we improve the efficiency of routes. The frequency of collections will remain the same and you will be given plenty of notice about any planned changes.

Household Waste Recycling Centres (HWRCs)
These sites are operated by Hertfordshire County Council and they accept a wide range of materials including garden waste and electrical items. The nearest HWRCs are in Letchworth, Royston and Stevenage. See [www.wasteaware.org.uk](http://www.wasteaware.org.uk) for opening days, times and accepted items.
Your NEW Waste and Recycling Service
Launches w/c 14 May 2018

No Change
Grey Recycling bin
Place all items in loose (no bags). Extra recycling can be placed in a box next to your grey bin.

- Plastic bottles, pots, tubs and trays
- Glass bottles and jars only
- Cardboard and brown paper
- Cartons and tetra pak
- Food and drink cans and aerosols
- Clean tin foil

NEW SERVICE

Batteries
Place household batteries in a carrier bag on top of your grey recycling bin lid.

No Change
Textiles
Place textiles in a tied carrier bag (no black sacks) next to your grey recycling bin.

- All clean clothing
- Paired shoes and handbags
- Bed linen and towels

NEW SERVICE

Blue Paper Box

- White and coloured paper (except brown) and envelopes
- Newspapers
- Catalogues
- Magazines
- Junk mail and leaflets
- Shredded paper

No Change

- Plastic bags
- White paper
- Cling film and film lids
- Sweet wrappers and crisp packets
- Electrical items
- Polystyrene • Textiles
- Hard plastic e.g. toys, storage boxes and plant pots
- Pet food pouches

No thank you

- Duvets
- Pillows
- Cushions
- Car batteries
- Wrapping paper
- Brown paper or cardboard
- Plastic wrapping

You can find out more information including prices and how to sign up at www.north-herts.gov.uk/gardenwaste

Search our website for 'waste calendar' to download your collection calendar.
IMPORTANT SERVICE INFORMATION

Cardboard and brown paper
Glass bottles and jars only

Food Caddy
A weekly food waste service
All food (cooked and raw) including:
- Plastic bottles, pots, tubs and trays

Launches w/c 14 May 2018

NEW SERVICE
Brown Garden Waste Bin
A chargeable, fortnightly service
Garden waste only, NO Food Waste.
- Leaves, cut grass, flowers and hedge trimmings
- Weeds, twigs and small branches

You can find out more information including prices and how to sign up at www.north-herts.gov.uk/gardenwaste

NEW SERVICE
Food Caddy
A weekly food waste service
All food (cooked and raw) including:
- Bread and pastries
- Meat, fish and bones
- Fruit and veg
- Egg shells and cheese
- Leftovers inc pet food and plate scrapings
- Tea bags and coffee grounds

Place in loose or in compostable liners with the seedling logo.

No Change
Purple Waste Bin
General waste
All waste must be in the bin with lid closed
- Crisp packets and sweet wrappers
- Polystyrene
- Nappies
- Pet food pouches
- Cling film, film lids and bubble wrap
- General waste

No thank you
Food waste
Cardboard
Soil
Pet faeces
Plant pots
General rubbish
Treated wood e.g fence panels

No thank you
- Electrical items
- Anything that can be reused or recycled