FLATS
your waste and recycling service 2019-20

Bulky Waste Collections
Leaving large items such as mattresses, in communal bin stores is fly-tipping. If you have large items (some restrictions apply) you can request a bulky item collection online by searching ‘bulky waste’ on our website or phone Urbaser on 0800 328 6023. This is a chargeable service.

Green recycling bin
Rinse and squash items for more room. Place items in the bin loose-no plastic bags.
- Plastic bottles, pots, tubs and trays
- Glass bottles and jars only
- Cardboard and brown paper
- Food and drink cartons
- Cans, tins and aerosols
- Aluminium foil
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- Glass bottles and jars only
- Cardboard and brown paper
- Food and drink cartons
- Cans, tins and aerosols
- Aluminium foil

Blue paper bin
- White and coloured paper and envelopes
- Newspapers and magazines
- Junk mail and leaflets
- Telephone directories
- Shredded paper

Brown food waste bin
No liquids please.
- All food waste including cooked and uncooked food

Brown food waste bin
No liquids please.
- All food waste including cooked and uncooked food

Black waste bin
General waste
- Crisp and sweet packets or wrappers
- Polystyrene
- Disposable nappies
- Pet food pouches
- Cling film and bubble wrap
- All other waste

Collection information
Food waste is collected weekly. Your mixed recycling bins and paper bins are collected fortnightly.

Bins are collected from your bin store or a location agreed with your managing agent/landlord.

All items must be contained within the bins. Please do not leave side waste or recycling as this will not be collected and may block access.

Contamination
- Bins which contain incorrect items will not be collected.
- Instead the crew will place a sticker on the bin to inform residents of the incorrect items.
- Please contact your managing agent/landlord, as it is their responsibility to arrange for the bins to be emptied should contamination occur.