COLLECTION OF BULKY AND LARGE HOUSEHOLD WASTE ITEMS

Before you arrange collection of your items, have you considered if they could be re-used?

You can donate them to a charity e.g. Furniture Link who are part of the Furniture Re-use Network, which accepts and sells re-used furniture to low income families. They offer free collections of acceptable items from your house. www.nhcvsfurniturelink.org.uk or 01462 683800.

There are also many other websites and Facebook pages that you are able to offer your items on. Alternatively, you can take your items to a Household Waste Recycling Centre free of charge. Contact WasteAware on 0300 1234 051 or www.wasteaware.org.uk for advice on how to dispose of or recycle your waste, plus details of your nearest site.

Materials accepted

- Beds
- Sofas
- Mattresses
- Televisions
- Fridges/freezers
- Computers
- Tables/chairs
- Washing machines/Tumble dryers
- Dishwashers
- Microwaves/Cookers/Hobs
- Video recorders/DVD players
- Other household items you would expect to take with you if you moved house

Materials not accepted

- Rubble/bricks/concrete/roofing materials
- Garden waste/trees/soil
- Asbestos
- Coal bunkers/oil tanks
- Tins of paint
- Propane cylinders/gas bottles
- Car batteries/vehicle parts/tyres
- Greenhouses/garden sheds
- Fencing/posts
- Doors/windows/frames
- Boilers/radiators/frame heaters
- Bathroom suites
- Kitchen units

All wastes arising from works of construction, demolition or excavation are classified as industrial waste. As such, North Hertfordshire District Council does not have a duty to collect or dispose of these materials. Private arrangements must be made for collection and disposal at either a suitable licensed facility or via a licensed waste disposal contractor. Details of licensed sites and contractors can be obtained from the Environment Agency www.environment-agency.gov.uk or 03708 506 506.

The disposal of such waste is your responsibility. If your waste is found flytipped in North Hertfordshire, you are liable for a fine of up to £50,000.

PAYMENT METHODS

This form must be accompanied by a cheque made payable to North Hertfordshire District Council. Alternatively, if you wish to pay using a debit or credit card, please use the e-form on the Bulky Waste webpage at www.north-herts.gov.uk Please note we do not accept cash. Payment must be received in full before your items can be collected.

www.north-herts.gov.uk
Name: 
Address: 

**Telephone Number**

**Date**

**FIRST ITEM £25.90, THEN £10.00 PER ITEM THEREAFTER**

(UNLESS YOU ARE IN RECEIPT OF SPECIFIC BENEFITS, SEE BELOW)*

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Cost</th>
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<tbody>
<tr>
<td>1</td>
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<td>£25.90</td>
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<td>10</td>
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</tbody>
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**Note:** Items are to be placed at the boundary of the property by 7am on the day of collection. **No items will be removed from inside the property.**

TOTAL £

If you have more than 10 items to be collected, please attach a separate sheet to this form detailing the items. All further items will be charged at £10.00 each (unless in receipt of specific benefits, see below for details). Please note that a 3 piece suite comprises of 3 separate items. A bed for example consisting of a mattress, headboard and base would be classed as 3 separate items.

Veolia will contact you on the telephone number you have provided to schedule your collection once the form and payment have been processed. Please note this service may take up to 10 days.

*If you receive any of the following benefits you can use this service for £25.90 for the first item then £5.00 per item thereafter: Housing Benefit, Council Tax Reduction Scheme (not including single occupancy reduction), Income Support, Job Seekers Allowance (JSA) (Income Based), Employment and Support Allowance (ESA) (Income Related), Child Tax Credits (with disability element) or Working Tax Credits (with disability element). If you receive any of these benefits, please give details/reference numbers:

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Please return this form to
Bulky Waste Collections,
c/o Veolia Environmental Services, Works Road,
Letchworth Garden City, Hertfordshire. SG6 1LP
Telephone 0800 328 6023

www.north-herts.gov.uk