

Chief Executive
David Scholes
DCO 1st Floor, Tel: 01462 474300
David.scholes@north-herts.gov.uk
Permanent, Grade 16
Salary: £125,000-£130,000
Max Salary: £125,557
Budget Managed £14.75M, No. of staff 312

Deputy Chief Executive
Anthony Roche
DCO 1st Floor, Tel: 01462 474588
Anthony.roche@north-herts.gov.uk
Permanent, Grade 15
Salary: £90,000 – £95,000
Max Salary: £105,028
Budget Managed £4.97M No. of staff 171

Postal Address:
 District Council Offices,
 Gernon Road, Letchworth
 Garden City, SG6 3JF

No. of staff = Full time
 equivalent

*Budgets include income
 and in some cases this
 can result in a net income
 budget

Communications

Service Director – Resources
Ian Couper

Accountancy
 Audit
 CCTV Partnership
 HR
 Insurance
 Building Services
 Performance
 Risk

DCO 5th Floor, Tel: 01462 474243
ian.couper@north-herts.gov.uk
Permanent, Grade 14
Salary: £65,000 - £70,000
Max Salary: £77,060

Budget Managed £2.77M
No. of staff 26.03

Service Director – Regulatory
Ian Fullstone

Development
 Management
 Environmental Health
 Housing
 Building Control Client
 Strategic Planning
 Parking & Transport
 Strategic Parking
 Enforcement
 Economic Development

DCO 3rd Floor, Tel: 01462 474480
ian.fullstone@north-herts.gov.uk
Permanent, Grade 14
Salary: £70,000 - £75,000
Max Salary: £77,060
Budget Managed £1.22M
No. of staff 75.41

Service Director – Place
Vaughan Watson

Active Communities
 Emergency Planning
 Grounds Maintenance
 Leisure Management
 Parks and Open Spaces
 Waste

DCO 4th Floor, Tel: 01462 474641
vaughan.watson@north-herts.gov.uk
Permanent, Grade 14
Salary: £70,000 - £75,000
Max Salary: £77,060
Budget Managed £4.74M
No. of staff 24.92

Service Director – Customers
Howard Crompton

Careline
 Customer Service Centre
 Document Centre
 IT
 Information Management
 Management Support Unit
 Revenues – Cashiers
 Revenues & Benefits

DCO 5th Floor, Tel: 01462 474247
howard.crompton@north-herts.gov.uk
Permanent, Grade 14
Salary: £70,000 - £75,000
Max Salary: £77,060
Budget Managed £3.43M
No. of staff 120.87

Service Director – Legal & Community
Jeanette Thompson

Community Engagement
 Community Protection (incl. Crime, Health & Wellbeing and Safeguarding)
 Democratic Services (incl. Scrutiny)
 Legal Services (incl. Procurement)
 Licensing
 Policy

DCO 3rd Floor, Tel: 01462 474370
jeanette.thompson@north-herts.gov.uk
Permanent, Grade 14
Salary: £65,000 - £70,000
Max Salary: £77,060
Budget Managed £2.11M
No. of staff 32.90

Service Director – Commercial
Steve Crowley

Building Control - Director
 CCTV Company - Director
 Commercial Operations
 Estates & Asset Management
 Markets
 Museums & Town Hall
 Property Company
 Project Support

DCO 4th Floor, Tel: 01462 474211
steve.crowley@north-herts.gov.uk
Permanent, Grade 14
Salary: £65,000 - £70,000
Max Salary: £77,060
*Budget Managed £-573K**
No. of staff 17.31



**Kerry Shorrocks –
Corporate HR
Manager**

*DCO 3rd Floor, Tel:
474224*

kerry.shorrocks@north-herts.gov.uk

*Permanent, Grade 13
Salary £65,000-
£70,000
Max Salary: £65,912*

*Budget Managed
£457k, No. of staff 7*

**Louise Symes -
Strategic
Infrastructure &
Projects Manager**

*DCO 3rdFloor, Tel:
01462 474359*

louise.symes@north-herts.gov.uk

*Permanent, Grade 12
Salary; £55,000-
£60,000
Max Salary: £55,620*

*Budget Managed
£968K,
No. of staff 8.62*

**Chloe Hipwood -
Service Manager Joint
Waste & Recycling
Contract**

*Buntingford Depot, Tel:
01462 474304*

chloe.hipwood@north-herts.gov.uk

*Permanent, Grade 12
Salary; £50,000-£55,000
Max Salary: £55,620*

*Budget Managed
£3.29M,
No. of staff 11.82*

**Sarah Gibbs –
Revenue & Benefits
Manager**

*DCO 5th Floor, Tel:
01462 474306*

sarah.gibbs@north-herts.gov.uk

*Permanent, Grade 12
Salary; £55,000-£60,000
Max Salary: £55,620*

*Budget Managed £816k,
No. of staff 29.47*

**Gavin Ramtohal - Legal
Commercial Team
Manager & Deputy
Monitoring Officer**

*DCO 3rd Floor, Tel: 01462
474578*

gavin.ramtohal@north-herts.gov.uk

*Permanent, Grade 12
Salary: £50,000 - £55,000
Max Salary: £55,620*

**James Ellis - Legal
Regulatory Team
Manager & Deputy
Monitoring Officer**

*DCO 3rd Floor, Tel: 01462
474319*

james.ellis@north-herts.gov.uk

*Permanent, Grade 12
Salary: £50,000 - £55,000
Max Salary: £55,620*

**Community Protection
Manager**

Community Manager

**Democratic Services
Manager**

Licensing Manager

Senior Policy Officer

**VACANT- Commercial
Manager**

*DCO 4th Floor, Tel: TBC
Permanent, Grade 12
Max Salary: £55,620*

**Cultural Services
Manager**

**Operations & Facilities
Manager**

**Antonio Ciampa -
Accountancy
Manager**

*DCO 5th Floor, Tel:
474566*

antonio.ciampa@north-herts.gov.uk

*Permanent, Grade 12
Salary £50,000-
£55,000
Max Salary: £55,620*

*Budget Managed
£535k, No. of staff
9.81*

**Simon Ellis –
Planning Control &
Conservation
Manager**

*DCO 3rd Floor, Tel:
01462 474264*

simon.ellis@north-herts.gov.uk

*Permanent, Grade 12
Salary; £55,000-
£60,000
Max Salary: £55,620*

*Budget Managed
£64K,
No. of staff 16.73*

**Jamie Sells (Temp) -
Service Manager Joint
Waste & Recycling
Contract**

*Buntingford Depot, Tel:
01462 474304*

jamie.sells@north-herts.gov.uk

*Permanent, Grade 12
Salary; £50,000-£55,000
Max Salary: £55,620*

*Budget Managed
£3.29M,
No. of staff 11.82*

**Mark Scanes –
Systems & Technical
Manager**

*DCO 5th Floor, Tel:
01462 474440*

mark.scanes@north-herts.gov.uk

*Permanent, Grade 12
Salary; £55,000-£60,000
Max Salary: £55,620*

Budget Managed £-148k
No. of staff 8.12*

**Controls, Risks
and Performance
Manager**

**Building &
Facilities Manager**

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**Nigel Smith -
Strategic Planning
Manager**

*DCO 3rd Floor, Tel:
01462 474847*

*[nigel.smith@north-
herts.gov.uk](mailto:nigel.smith@north-herts.gov.uk)*

*Permanent, Grade 12
Salary; £55,000-
£60,000*

*Max Salary: £55,620
Budget Managed
No. of staff*

**Projects & Contracts
Officer**

**Service Manager
Grounds Maintenance**

**Parks & Countryside
Development Manager**

**Active Communities
Officer**

**Emergency Planning
Officer**

**Vic Godfrey – ICT
Manager**

*DCO Ground Floor, Tel:
01462 474455*

*[vic.godfrey@north-
herts.gov.uk](mailto:vic.godfrey@north-herts.gov.uk)*

*Permanent, Grade 12
Salary; £55,000-£60,000
Max Salary: £55,620*

*Budget Managed £1.36M
No. of staff 15.00*

**Antonella Di Maria -
Management Support
Manager**

*DCO 4th Floor, Tel:
01462 474334*

*[vic.godfrey@north-
herts.gov.uk](mailto:vic.godfrey@north-herts.gov.uk)*

*Permanent, Grade 12
Salary; £50,000-£55,000
Max Salary: £55,620*

*Budget Managed £844K
No. of staff 25.86*

**Assistive
Technologies
Manager**

**Martin Lawrence –
Strategic Housing
Manager**

*DCO 1st Floor, Tel:
01462 474250*

*[martin.lawrence@nort
h-herts.gov.uk](mailto:martin.lawrence@north-herts.gov.uk)*

*Permanent, Grade 12
Salary; £55,000-
£60,000*

Max Salary: £55,620

*Budget Managed
£562K
No. of staff 12.03*

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**Peter Carey –
Environmental
Health Manager**

*DCO 1st Floor, Tel:
01462 474861*

*[peter.carey@north-
herts.gov.uk](mailto:peter.carey@north-herts.gov.uk)*

Permanent, Grade 12

*Salary; £55,000-
£60,000*

Max Salary: £55,620

Budget Managed

£664K

No. of staff 11.59

**Johanne Dufficy –
Customer Services
Manager**

*DCO Ground Floor, Tel:
01462 474555*

*[johanne.dufficy@north-
herts.gov.uk](mailto:johanne.dufficy@north-herts.gov.uk)*

Permanent, Grade 11

Salary; £50,000-£55,000

*inc Additional
Responsibility*

Payment

Max Salary: £54,638

**Technical Support
Manager**